



STEPPER MAINTENANCE

Dear customer,

Thank you for purchasing our product.

For the perfect running of your device, please follow these basic maintenance instructions.

Should you not carry out maintenance regularly and according to the instructions, you risk a damage that will not be covered by the warranty.

1. Make sure you tighten all the connections properly during assembly.
2. After 7 – 14 days of exercising, tighten all the connections again.
3. If the machine has a control panel with a display, wipe away the sweat from the panel after you finish exercising. You risk electronics damage otherwise.
4. In case of increased noise levels, refer to point 1.
5. If you have a device that is powered by a chain drive, it is very important to lubricate the chain mechanism regularly. You can use cycle oil, sewing machine oil or even silicone oil.
6. If your device has hydraulic cylinders, do not tighten the connections completely. If your device has a resistance knob or a lever, they need to be loosened after you finish exercising.

Warranty:

10-year warranty: Applies to the frame of the stepper, if there is one.

2-year warranty: Applies to other parts of the stepper, excepting the parts susceptible to mechanical wear.

Warranty & Service Centre: Seven Sport s.r.o., Čermenská 486, 749 01 Vítkov

Customer Service:

Phone: +420 604 853 019

E-mail: servis@insportline.cz

Warranty Claims:

Phone: +420 556 770 190 , +420 556 770 191

E-mail: reklamace@insportline.cz

Spare Parts:

Phone: +420 556 770 190 , +420 556 770 191

E-mail: nahradni.dily@insportline.cz

Department Head:

Phone: +420 734 559 629

E-mail: vedouci.reklamaci@insportline.cz

WARRANTY CLAIM



CLAIMANT:

first and last name	street
city	zip code
phone	e-mail

RETURN ADDRESS

(do not fill out if it is the same as above)

first and last name	street
city	zip code

RETURNED GOODS

name	date of purchase
IN code	invoice (receipt) number
Dealer, seller (i.e. e-shop, Ostrava store, etc.)	

CUSTOMER'S PREFERRED WAY OF SETTLEMENT

<input type="checkbox"/> REPLACEMENT	<input type="checkbox"/> REPAIR	<input type="checkbox"/> REFUND	<input type="checkbox"/> OTHER
Detailed description of the damage and its cause			

It is necessary to attach a copy of the receipt to this list.

If you do not fill in the above information, we will not accept your warranty claim.

WARRANTY CLAIM STATEMENT (filled out by a service technician)

name of the technician

Warranty claim accepted: YES NO

Goods returned to the claimant: NEW REPAIRED NOT REPAIRED CREDIT SLIP

service technician's statement
spare parts used

Date of return to the claimant:

sent: CP GP

price:

Service technician's signature:

weight: