

INDOOR SPINNING BIKE MAINTENANCE



Dear customer,

Thank you for purchasing our product.

For the perfect running of your machine, please follow these basic maintenance instructions.

Should you not carry out maintenance regularly and according to the instructions, you risk a damage that will not be covered by the warranty.

1. Make sure you tighten all the connections properly during assembly.
2. Before first use, apply 3 – 5 drops of oil on the felt surface of the brake pad. Use silicone oil, (though not in spray form) or light oils, such as sewing machine oil.
3. After 7 – 14 days of exercising, it is necessary to tighten all outer connections.
4. After you finish exercising, always wipe away the sweat from the control panel. You risk electronics damage otherwise.
5. In case of increased noise levels, refer to points 1 and 6.
6. If you have a machine with a chain drive, it is very important to lubricate the chain and sprockets. Cycle oil is the most suitable for these purposes. You can also use silicone oil.

Warranty:

10-year warranty: Applies to the frame of the indoor spinning bike.

2-year warranty: Applies to other parts of the indoor spinning bike, excepting the parts susceptible to mechanical wear.

Warranty & Service Centre: Seven Sport s.r.o., Čermenská 486, 749 01 Vítkov

Customer Service:

Phone: +420 604 853 019

E-mail: servis@insportline.cz

Spare Parts:

Phone: +420 556 770 190 , +420 556 770 191

E-mail: nahradni.dily@insportline.cz

Warranty Claims:

Phone: +420 556 770 190 , +420 556 770 191

E-mail: reklamace@insportline.cz

Department Head:

Phone: +420 734 559 629

E-mail: vedouci.reklamaci@insportline.cz

WARRANTY CLAIM



CLAIMANT:

first and last name	street
city	zip code
phone	e-mail

RETURN ADDRESS

(do not fill out if it is the same as above)

first and last name	street
city	zip code

RETURNED GOODS

name	date of purchase
IN code	invoice (receipt) number
Dealer, seller (i.e. e-shop, Ostrava store, etc.)	

CUSTOMER'S PREFERRED WAY OF SETTLEMENT

☐ REPLACEMENT	☐ REPAIR	☐ REFUND	☐ OTHER
Detailed description of the damage and its cause			

It is necessary to attach a copy of the receipt to this list.

If you do not fill in the above information, we will not accept your warranty claim.

WARRANTY CLAIM STATEMENT (filled out by a service technician)

name of the technician

Warranty claim accepted: ☐ YES ☐ NO

Goods returned to the claimant: ☐ NEW ☐ REPAIRED ☐ NOT REPAIRED ☐ CREDIT SLIP

service technician's statement
spare parts used

Date of return to the claimant:

sent: ☐ CP ☐ GP

price:

Service technician's signature:

weight: