



# ELLIPTICAL TRAINER MAINTENANCE

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Dear customer,

Thank you for purchasing our product.

For the perfect running of your machine, please follow these basic maintenance instructions.

Should you not carry out maintenance regularly and according to the instructions, you risk a damage that will not be covered by the warranty.

1. Make sure you tighten all the connections properly during assembly.
2. It is necessary to lubricate all plain bearings and moving joints during the assembly.
3. After 7 – 14 days of exercising, it is necessary to tighten all outside connections.
4. Lubricate the plain bearings and moving joints regularly, either after every 50 hours of exercising or every 3 months.
5. In case of increased noise levels, refer to points 1, 2 and 4.
6. Use only solid lubricants to lubricate the plain bearings and moving joints.
7. If your elliptical trainer has rails, their grooves need to be regularly cleaned. Debris can damage the rails and moving wheels.

Warranty:

10-year warranty: Applies to the frame of the elliptical trainer.

2-year warranty: Applies to other parts of the elliptical trainer, excepting the parts susceptible to mechanical wear.

**Warranty & Service Centre:** Seven Sport s.r.o., Čermenská 486, 749 01 Vítkov

**Customer Service:**

Phone: +420 604 853 019

E-mail: servis@insportline.cz

**Spare Parts:**

Phone: +420 556 770 190 , +420 556 770 191

E-mail: nahradni.dily@insportline.cz

**Warranty Claims:**

Phone: +420 556 770 190 , +420 556 770 191

E-mail: reklamace@insportline.cz

**Department Head:**

Phone: +420 734 559 629

E-mail: vedouci.reklamaci@insportline.cz

# WARRANTY CLAIM



## CLAIMANT:

first and last name	street
city	zip code
phone	e-mail

## RETURN ADDRESS

(do not fill out if it is the same as above)

first and last name	street
city	zip code

## RETURNED GOODS

name	date of purchase
IN code	invoice (receipt) number
Dealer, seller (i.e. e-shop, Ostrava store, etc.)	

## CUSTOMER'S PREFERRED WAY OF SETTLEMENT

<input type="checkbox"/> REPLACEMENT	<input type="checkbox"/> REPAIR	<input type="checkbox"/> REFUND	<input type="checkbox"/> OTHER
Detailed description of the damage and its cause			

**It is necessary to attach a copy of the receipt to this list.**

If you do not fill in the above information, we will not accept your warranty claim.

## WARRANTY CLAIM STATEMENT (filled out by a service technician)

name of the technician

Warranty claim accepted:  YES  NO

Goods returned to the claimant:  NEW  REPAIRED  NOT REPAIRED  CREDIT SLIP

service technician's statement
spare parts used

Date of return to the claimant:

sent:  CP     GP

price:

Service technician's signature:

weight: