

USER MANUAL FOR E-BIKES

e-City 1.13 / 1.13-S e-City 1.14 / 1.14-S e-City 2.6 e-Country 1.10 / 1.10-S

WHAT IS E-BIKE?

It is bike equipped with electromotor. Motor can be placed in the middle, rear or front hub. Motor can have output up to 250 W. Maximum speed is limited to 25 km/h (after reaching max.speed the motor will turn off and will turn on after the speed is lower than 25 km/h). In addition the bike is equipped with battery that can be integrated in frame or placed on rear rack. The most important parameters of the battery are voltage and capacity. The higher the values are, the longer is the distance range. Currently, the most used batteries are lithium ion (Li-ion). The advantages of these batteries are mainly low weight and long life. It is important to regularly charge the battery to extend battery life. Communication between the individual electrical components is provided by a control unit, which evaluates the data from the individual sensors, according to which it controls the power of the electric motor. The operation of the electric motor is ensured by the control panel with information on battery status, support level and remaining range. Most displays show the time, speed and distance traveled. The motor function is activated by pedaling, which is detected by a special sensor located in the pedal center. So you still have to pedal on the electric bike, the engine only helps you. The pedal sensor is responsible for informing the control unit whether the rider has started or stopped pedaling and informs about the pedaling frequency. The sensor is either magnetic sensor or a torsion sensor. Magnetic sensor is a basic sensor, which works on the magnetic principle. This sensor, which is installed on the center axis, monitors pedaling frequency. Activation of the sensor by peddaling back is impossible due to the phasing of the magnets. Torsion sensors are used on more expensive sports bikes. In contrast to magnetic sensors, they inform both about pedaling frequency and the force exerted on the pedal. The torsion sensor is ideal for off-road riding, when there are frequent changes in the pedaling frequency. If we need to pedal with more force, the engine gives us will immediately help with greater performance. On the other hand, when driving downhill, when there is less pressure on the pedal, the motor function is limited, thus saving battery power.

You can move the E-bike with button, but only to maximum speed of 6km/h (e.g walking assistance).

The electric bicycle, which with its properties corresponds to the European standard EN 15194-1, is in terms of law on road traffic is seen as a normal bicycle. That is, you can ride on on cycle paths, you do not need a driver's license and a helmet is only mandatory until the age of 18. We still recommend to use helmet regarding the age. (Every state has different law regarding e-bikes, always ask about your local laws and ragulations).

COMPONENTS



GENERAL WARNINGS

Riding an e-bike, like other sports, can carry a risk of injury and damage. If if you want to use an ebike, you must get acquainted with and follow the rules of safe riding on an e-bike, proper use and maintenance of the e-bike. Regular maintenance and proper use will reduce the risk of injury and extend the life of the product.

E-City 1.13 / 1.13-S, e-City 1.14 / 1.14-S, e-City 2.6 and Country 1.10 / 1.10-S e-bike models are suitable for riding on paved roads, cycle paths, gravel and forest roads. The e-bike can be used as a classic bicycle without the assistance of an electric motor.

Before you ride for the first time, check:

Correct e-bike size: Improperly selected wheel size can affect the maneuverability of the e-bike.

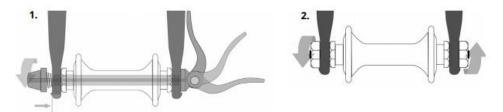
Seat height adjustment: The correct seat height affects the ride and handling comfortably.

Note: The groove indicates the maximum height for pulling out the seat tube. Never adjust the seat tube above this height! This will prevent damage to the e-bike or seat tube and possible injury. The correct position of the saddle is usually indicated by a scale on skids. Set the correct height of the stem and handlebars.

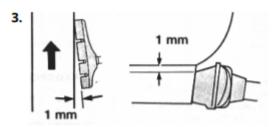
Regular inspection:

Before each ride, regularly check the condition of your e-bike. In this way, many technical problems can be avoided in time. The consequences of irregular inspections can be in many cases catastrophic. The service life of the frame or components is affected by the construction and material used, as well as the maintenance and intensity of use. Regular inspections should be done by qualified professionals. Raise the e-bike to a height of 5 - 10 cm above the ground and release. By doing so make sure everything is tightened enough. Then perform a visual and tactile inspection of the entire e-bike. Above all, check the correct tightening of all bolts, nuts, pedal center, pedals, etc.

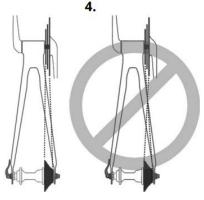
Wheels and tires: Check that the tires are properly inflated. Riding underinflated or vice versa overinflated tire can lead to poor bike handling. We recommend following the maximum and the minimum pressure values specified by the manufacturer on the tire. Check tires for wear and proper shape. If bumps or cracks appear on the tires, the tires must be replaced before use. Then check by turning the wheels that the wheels are correctly centered and spokes are not loose or missing. Make sure, that front and rear wheel are properly secured (Pic. 1, 2).



Brakes: Check the function of the brakes. Press both brake levers and push the wheel forward. The brake pads must be in contact with rim (pic. 3). If not, it is necessary adjust the brakes. Check that the cables are not frayed. Brake cables, brake pads and rims wear out with use, so it is necessary to adjust the brakes regularly and worn parts exchange in time.



Gear shifter and chain: The chain requires regular maintenance to extend its lifespan. Before lubrication, it is recommended to clean the chain and sprockets. Lubricate the chain with the tools provided. The chain stretěch during use. The endurance of the chain is very individual and is depended on the quality of the chain, the mileage, the riding style and the terrain in which you ride. Regular chain replacement is necessary. It is possible check chain condition with a special gauge. Pulled out or damaged chain can damage chain wheel and pinions. When riding, select gears so that there was as little crossing of the chain as possible (pic. 4), e.g for smaller gears on the converter, choose larger wheels for rear pinions (lighter gears), on the other hand for larger gears on the converter choose smaller ones pinion wheels (heavier gears). During gear change, the cable is worn and stretched. The gear change needs to be adjusted regularly to change gears correctly.



Fork: Regular maintenance is important to maintain proper fork function. Before each ride: If you find any cracks, wedges, abrasions, deformations, oil leaks on the fork or other components, contact a qualified mechanic to inspect the fork or wheel. Check the attachment of the wheels and the routing of the cables and bowden cables - they must not restrict the movement of the handlebars in any way.

After each ride: Clean the dirt. Do not use high pressure cleaners – the water can get through the duster into the fork. Lubricate the dust seals and fork legs. For lubrication do not use oil that is not intended for forks. Consult your dealer for the use of a suitable oil.

Every 20 hours of use: Check the correct torque for the fork holders and other components. Cleaning / inspection and oil bath (replenishment / replacement if necessary).

Every 100 hours of use: Complete cleaning of the fork inside and out, cleaning and lubrication of dust caps and cleaning rings, oil change in the damping system, tightening check.



Note that the fork is not designed for riding in extremely difficult terrain, for jumps, downhill, freeride and or dirt jumps. Failure to respect this information may lead to fork damage, accident or death. Failure to respect this information will result in voiding the warranty. We do not recommend using oils on forks with plastic sleeves containing teflon, there is a risk of etching the case.

Frame: Replace bent or cracked frame immediately. Under no circumstances should you attempt to straighten or repair the frame yourself. Damaged frame consult with your supplier.



Always keep all components clean. If you wash the e-bike with water, never t use high-pressure cleaners to clean the individual parts of the bike. Before washing remove the battery from the bike. Dry the bike before returning the battery. We recommend to dry out all parts after ride, especially all electrical components. In winter, pay special attention to the maintenance of the e-bike, always clean the components from salt and moisture after riding. Perform bike maintenance at regular intervals. You can find information on the recommended pressure directly on the side of the tire!

ELECTRIC BIKE SYSTEM

The motor is activated by means of a PAS sensor located at the pedal center. The engine of the e-bike switches on after approx. one turn of the pedal cranks. It switches off again after 1-2 sec. when the pedaling stops. For e-bike models with mechanical brakes, the motor switches off automatically when the brakes are pressed. Hydraulic disc brakes are not equipped with brake disconnectors that disable the engine. The engine switches off when it reaches a speed of 25 km/h and is reactivated if the travel speed falls below this limit. This complies with all European standards and is still a bicycle. The e-bike is equipped with an LCD panel that controls the electric drive. Various assistance modes can be selected on the display (controller) 0 - 5. Highest assistance mode 5, assistance mode 0 is without the help of an electric motor. LCD panel contains the "walking assistant" function as well. In this mode, the bike moves at a speed of 6 km/h without pedal assistance. The walking assistant helps with pushing or starting the bike. The function is not intended for permanent riding help.



Without motor assistance

Low motor assistance

Medium motor assistance

High motor assistance



Do not use modes 4-5 in extreme and long inclines, a combination of high loads and low speeds can lead to overheating and damage to the engine. Engine assistance modes are graduated, e.g., level 1 (lowest assistance) helps up to a speed of approx. 12 km/h - level 5 (highest assistance) helps up to a speed of 25 km/h. Walking assistant: the bike rides without help at a speed of 6 km/h and helps during pushing or starting. This function is not intended for use during riding!

BATTERY INFORMATION

Currently, the most used batteries are lithium ion (Li-ion). The advantage of these batteries is mainly in low weight and long lifespan. Li-ion batteries have a very low self-discharge. From the first charge, it is necessary to keep the battery constantly in its working cycle (discharging / charging), even when the battery is not used, it discharges, which is natural. We recommend to regularly recharge the battery even if the e-bike is not used about once a month and store charged for 60 - 80% capacity. Failure to do so may damage the battery, which may result in a shorter range or, in the worst case, complete malfunction. Regular recharging extends battery lifespan. We recommend that you fully charge the battery before using it for the first time. Because the battery does not have memory they can be recharged at any time. The battery reaches its maximum capacity after approx. 5-10 charges. Keep the battery charged and always charge after riding, not before the next ride. Li-Ion batteries are 100% recyclable. You can return the battery to any collection point or directly to the dealer. Battery lifespan is around 600 - 800 charging cycles, depending on the use. In practice, this means that you will need to replace the battery after about 5 - 6 years of use. The battery is charged with the included charger 230 / 240V, charging time is about 5 - 9 hours (depending on the battery capacity and discharge status). When charging, the battery can remain on the e-bike or it can be removed. To remove the battery, turn the key and remove the battery (see pictures).



Always switch off the e-bike before charging the battery! Store the battery in a dry place at room temperature without direct sunlight. Never expose the battery to temperatures below 10 ° C and extremely high temperatures for extended periods of time temperatures above 40 ° C. The battery is the most expensive part of the e-bike. Pay attention to its storage, handling, and recharging. Never immerse the battery in water (or any liquids), do not store in a humid environment or disassemble.

Frame battery - fully integrated



To turn the battery on or off, press and hold the button (approx. 2 seconds) at the bottom. The LED lights up briefly after turning on the battery. The battery indicator is located at the bottom. Press the button to view battery capacity information. If the LED is blue, the battery capacity is 100 - 75%, if the LED is green, the battery capacity is 75-60%, if the LED is red, the battery capacity is lower than 60%. After a while, the diodes turn off by themselves. Press and hold the button to turn off the battery. The charge status display of the battery on the control panel is for reference only. If the engine stops running smoothly and starts running intermittently (jerkily), the battery capacity is too low. In this case, it is necessary to switch off the electric drive system. Continue riding without engine assistance and charge the battery.



Rear rack battery



removing the battery

To turn the battery on or off, press the red button at the bottom. Black button placed under lighting has no function. The battery indicator is located on the top of the battery. Press the button to view battery capacity information. If 5 LEDs are lit simultaneously (4 green LEDs and 1 red), the battery capacity is 100 - 80%, if 4 diodes are lit (3 diodes green and 1 red), the battery is charged to 80 - 60%, if 3 diodes are lit (2 diodes green and 1 red), the battery capacity is 60 - 40%, if 2 LEDs are lit (1 LED green and 1 red), the battery capacity is 60 - 40%, if 2 LEDs are lit (1 LED green and 1 red), the battery capacity is for reference only. If the engine stops running smoothly and runs intermittently, the battery capacity is too low. In this case, it is necessary to switch off the electric drive system. Continue riding without engine assistance and charge the battery.





The display of the battery charge status on the LED panel is for guidance only. In case of excessive use, the battery overheats and automatically shuts off. The battery is protected by a temperature sensor. Once the battery has cooled to operating temperature, it is possible to continue riding. Heating up the battery is a common phenomenon related to its operation. If you leave the e-bike in a public place, we recommend locking the battery with a key. We recommend separating the battery keys, just in case a losing the key, do not carry them all on one bundle. Before each ride, please make sure that the battery is properly seated and locked. To unlock the battery, turn the key to the right to lock by snapping the battery into the frame.



Connect the charger to the battery and then to the outlet. Once the charger is connected to the el. networks, the red LED on the charger lights up to indicate that the charging process has started. Charging stops automatically when the battery is fully charged. The charge status is indicated by a green LED. First disconnect the charger from the el. network, then from the battery. The battery charging time to 100% is 5 - 9 hours (depending on the state of discharge). Interrupting the charging process does not damage the battery.

Charge the battery at room temperature (approx. 20 ° C).

Charging the battery in temperatures below 10 $^\circ$ C and above 40 $^\circ$ C can cause serious damage to the battery.

Use only the charger that you received with the e-bike to charge the battery.

The battery is sensitive to accurate charging, using another charger may damage the battery or other parts of the e-bike.

In the event of damage of the charger or power cord, never connect to the power supply. networks.

Always switch off the battery and the e-bike system before charging!

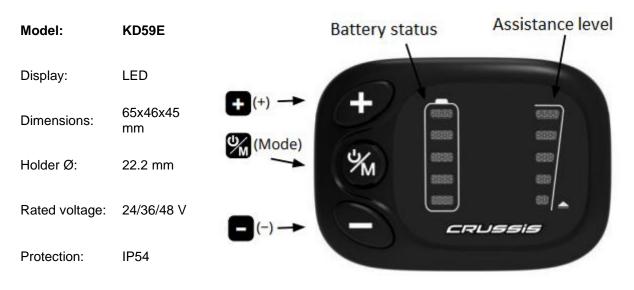
FACTORS AFFECTING THE DISTANCE RANGE

The range of the e-bike cannot be precisely determined because it is affected by many factors.

- 1. **Profile and surface of the route:** in flat terrain, the range is higher than when riding in long slopes climbs and worse surface.
- 2. Weight of driver and load: higher weight of driver and load means higher energy consumption.
- **3.** Inflation and tire pattern: it is important to inflate the tires correctly. Riding on thick tires reduces the range of the e-bike. Low rolling resistance tires are used for CRUSSIS e-bikes.
- **4. Battery status:** fully charged, a new battery has a longer range than a battery that has been used many times charged and discharged. The capacity of the battery also affects the range. Higher capacity = higher range.
- 5. Assistance mode: higher engine assistance means lower range.
- **6. Riding style:** if you pedal a lot, the engine consumes less energy. Frequent slowing and speeding also affect the range.
- **7. Weather conditions:** the ideal temperature is around 20 ° C and no wind. If the temperature is lower and a strong headwind blows, the range decreases.



E-BIKE CONTROL (LED PANEL)



Switching the e-bike on and off

To turn on the e-bike, hold down the MODE 💹 button for 2 seconds.

In the same way, hold down the MODE button again for 2 seconds and the e-bike system will switch off.

When the e-bike system is switched off, the leakage current is less than 1 uA.

If the e-bike is idle for more than 10 minutes, the e-bike system will shut down automatically switches off.

The brake lever must not be pressed when switching on the e-bike.

Walking assistance

To activate the walking assistance, hold down the button, the e-bike will start at a speed of 6 km/h. To turn off the walking assistant, release the button.



The walking assistance function can only be used to push the e-bike, it is not intended for constant riding. There is a risk of injury when using the walking assistance if the rear wheel does not come into contact with the ground.

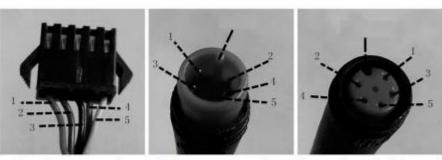
Assistance level (PAS)

The level of assistance indicates the output power of the engine. Press the +/- button to set the level of motor assistance. If you do not want to use the assistance of an electric motor, set the PAS level to "0". PAS level "1" is the minimum power. PAS level "5" is the maximum power.

Current battery status indicator

The five LEDs on the LED panel represent the battery capacity. If 5 diodes are lit, the battery capacity is 100 - 80%, if 4 diodes are lit, the battery capacity is 80 - 60%, if 3 diodes are lit, the battery capacity is 60 - 40%, if 2 diodes are lit, the battery capacity is 40 - 20%. When 1 LED is lit, the battery capacity is less than 20%. The battery charge status display on the control panel is for reference only.

CONNECTION DIAGRAM



Display connection

Adapter connection Electro installation switch

Red cable (1):	An
Blue cable (2):	Pc
Black cable (3):	G١
Green cable (4):	Rx
Yellow cable (5):	Dx

Anode (24/36V) Power cable to the control unit GND RxD (control unit – panel) DxD (panel – control unit)

WARNING

Beware of safe use. Do not attempt to loosen the connector while charging the battery. Avoid the risk of electric shock. Do not change system parameters. If when the e-bike is not in operation, do not expose the control panel to prolonged sunlight.

Error messages		
Error number	Error description	
21	Communication error	
22	Regulator protection	
23	Motor error	
24	Hall probe error	
25	Brake error	
30	Unusual communication	

ASSEMBLY AND DISASSEMBLY OF THE WHEEL WITH ENGINE

For transport or service (tube replacement) you may need to disassemble the wheel with the entangled engine. Slightly pull to disconnect the motor connector (approx. 20 cm from the motor inlet). Then loosen the brake (if used) and shift to the smallest wheel. Remove the rubber nuts from wheel. Loosen the engine nut with a No. 18 wrench and remove the wheel from the frame. Follow the installation in reverse order. The arrows on the connector must face each other to connect the connector correctly. Switch on the drive unit and check the functionality of the drive unit. Be careful when mounting the wheel to the correct position of the central axis of the hub, by selecting downwards. The cable must enter the motor from below. Otherwise, water could enter the engine and damage it.



MAINTENANCE AND STORAGE



Never immerse the battery, charger, or other electrical components in water (any liquids). Store the battery and e-bike in a well-ventilated and dry place, out of reach of direct sunlight and other heat sources. Optimal temperature for storage e-bikes especially the battery is 20° C.



Perform bike maintenance at regular intervals to ensure long product lifespan. Always keep all components clean. If you wash the bike with water, always remove the battery from the bike. Do not use high pressure cleaners to clean the bike or its individual parts. We recommend drying the bike after each ride, especially all electrical components. If you use the e-bike in the winter, always clean the battery contacts of salt and moisture after riding. Always check tightening of all bolts, nuts, pedal center, brake function and tire pressure before riding. Do not dispose of the battery by self-help disassembly! There is a risk of fire, explosion, injury electricity and toxic substances may be released. Do not transport the e-bike on a car carrier in heavy rain when the higher speed occurs to the effect of higher water pressure. We recommend using the transport packaging.

SAFETY WARNINGS

Failure to observe the safety instructions may result in damage to you or another person, yours property or the property of others.

Always follow the safety instructions to avoid the risk of fire, electric shock, and injury.

Read the operating instructions for the e-bike carefully before using the product.

Before riding, always check that connections are not lose or damaged. Check brake function and tire pressure.

In the event of damage to electronic components, seek professional service.

Neither the manufacturer nor the supplier is responsible for accidental or consequential damages or for damages incurred directly or indirectly by using this product.

WARNING!



Information on disposal of electrical and electronic equipment

The symbol on the product or in the accompanying documentation means that used electrical or electronic parts must not be disposed with household waste. To dispose of the product properly, return the product to the designated locations or collection points where they will be accepted free of charge. Proper disposal of this product will help conserve valuable natural resources and help prevent potential negative effects on the environment and human health, which could be the consequences of improper waste disposal.



Improper disposal of this type of waste may be fined in accordance with national regulations.

PROBLEM SOLVING



If the bike does not work, first check if you can solve the problem yourself. Never interfere with the motor, battery, and electrical connection. In this case visit a service center.

1. If the bike distance range is low even though the battery is fully charged.

The range of the e-bike is affected by many factors, such as battery capacity, used engine, route profile, level of assistance used, weight of the rider and his load, condition of the rider, style and smoothness of the ride, inflating tires, or weather conditions. If the range of the e-bike is short for a long time, measure the battery capacity.

2. The engine does not respond even when the system is turned on.

Check the motor cable connectors and the correct placement of the battery. If the error persists, visit service center.

3. The e-bike cannot be turned on using the panel controller.

Turn on the battery with the battery button.

Check the panel connector cable.

If the error persists, visit a service center.

4. The charger does not charge the battery.

Verify that the charger is properly connected to the power outlet networks. Check the cables for damage. If the cables are damaged or LED is not lit after connection, the charger needs to be replaced.

ENVIRONMENT PROTECTION

After the product lifespan expired or if the possible repairing is uneconomic, dispose it according to the local laws and environmentally friendly in the nearest scrapyard.

By proper disposal you will protect the environment and natural sources. Moreover, you can help protect human health. If you are not sure in correct disposing, ask local authorities to avoid law violation or sanctions.

Don't put the batteries among house waste but hand them in to the recycling place.

TERMS AND CONDITIONS OF WARRANTY, WARRANTY CLAIMS

General Conditions of Warranty and Definition of Terms

All Warranty Conditions stated here under determine Warranty Coverage and Warranty Claim Procedure. Conditions of Warranty and Warranty Claims are governed by Act No. 89/2012 Coll. Civil Code, and Act No. 634/1992 Coll., Consumer Protection, as amended, also in cases that are not specified by these Warranty rules.

The seller is SEVEN SPORT s.r.o. with its registered office in Strakonická street 1151/2c, Prague 150 00, Company Registration Number: 26847264, registered in the Trade Register at Regional Court in Prague, Section C, Insert No. 116888.

According to valid legal regulations it depends whether the Buyer is the End Customer or not.

"The Buyer who is the End Customer" or simply the "End Customer" is the legal entity that does not conclude and execute the Contract in order to run or promote his own trade or business activities.

"The Buyer who is not the End Customer" is a Businessman that buys Goods or uses services for the purpose of using the Goods or services for his own business activities. The Buyer conforms to the General Purchase Agreement and business conditions.

These Conditions of Warranty and Warranty Claims are an integral part of every Purchase Agreement made between the Seller and the Buyer. All Warranty Conditions are valid and binding, unless otherwise specified in the Purchase Agreement, in the Amendment to this Contract or in another written agreement.

Warranty Conditions

Warranty Period

The Seller provides the Buyer a 24 months Warranty for Goods Quality, unless otherwise specified in the Certificate of Warranty, Invoice, Bill of Delivery or other documents related to the Goods. The legal warranty period provided to the Consumer is not affected.

By the Warranty for Goods Quality, the Seller guarantees that the delivered Goods shall be, for a certain period of time, suitable for regular or contracted use, and that the Goods shall maintain its regular or contracted features.

The Warranty does not cover defects resulting from (if applicable):

- User's fault, i.e. product damage caused by unqualified repair work, improper assembly, insufficient insertion of seat post into frame, insufficient tightening of pedals and cranks
- Improper maintenance
- Mechanical damages
- Regular use (e.g. wearing out of rubber and plastic parts, moving mechanisms, joints, wear of brake pads/blocks, chain, tires, cassette/multi wheel etc.)
- Unavoidable event, natural disaster
- Adjustments made by unqualified person
- Improper maintenance, improper placement, damages caused by low or high temperature, water, inappropriate pressure, shocks, intentional changes in design or construction etc.

Warranty Claim Procedure

The Buyer is obliged to check the Goods delivered by the Seller immediately after taking the responsibility for the Goods and its damages, i.e. immediately after its delivery. The Buyer must check the Goods so that he discovers all the defects that can be discovered by such check.

When making a Warranty Claim the Buyer is obliged, on request of the Seller, to prove the purchase and validity of the claim by the Invoice or Bill of Delivery that includes the product's serial number, or eventually by the documents without the serial number. If the Buyer does not prove the validity of the Warranty Claim by these documents, the Seller has the right to reject the Warranty Claim. If the Buyer gives notice of a defect that is not covered by the Warranty (e.g. in the case that the Warranty Conditions were not fulfilled or in the case of reporting the defect by mistake etc.), the Seller is eligible to require a compensation for all the costs arising from the repair. The cost shall be calculated according to the valid price list of services and transport costs.

If the Seller finds out (by testing) that the product is not damaged, the Warranty Claim is not accepted. The Seller reserves the right to claim a compensation for costs arising from the false Warranty Claim.

In case the Buyer makes a claim about the Goods that is legally covered by the Warranty provided by the Seller, the Seller shall fix the reported defects by means of repair or by the exchange of the damaged part or product for a new one. Based on the agreement of the Buyer, the Seller has the right to exchange the defected Goods for a fully compatible Goods of the same or better technical characteristics. The Seller is entitled to choose the form of the Warranty Claim Procedures described in this paragraph.

The Seller shall settle the Warranty Claim within 30 days after the delivery of the defective Goods, unless a longer period has been agreed upon. The day when the repaired or exchanged Goods is handed over to the Buyer is considered to be the day of the Warranty Claim settlement. When the Seller is not able to settle the Warranty Claim within the agreed period due to the specific nature of the Goods defect, he and the Buyer shall make an agreement about an alternative solution. In case such agreement is not made, the Seller is obliged to provide the Buyer with a financial compensation in the form of a refund.

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SEVEN SPORT s.r.o.

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