

USER MANUAL – EN
IN 24929 Electric wheelchair Baichen Hawkie



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SAFETY INSTRUCTIONS

- Read the manual before use and keep it for future reference.
- Do not use the device if any sharp edges appear.
- In the event of a fault, stop the use immediately and contact service. Do not repair the wheelchair by yourself.
- Before use, learn how to use the wheelchair, find a safe and open space, and seek help from another person until you can use the wheelchair safely.
- Make sure the product is turned off before getting on and off.
- Always drive at such a speed that you do not endanger yourself or others and their property.
- We always recommend starting at the lowest speed gear.
- Some communication devices may operate on the same frequency as the wheelchair remote controller. If you have any such device with you (telephone, etc.), check that it will not interfere with the controller.
- Some transmitters may interfere with the wheelchair's remote control.
- If you notice any unwanted movement or the wheelchair suddenly stops, switch it off immediately.
- Do not repair with or modify the product.
- If any of the situations described occur, switch off the wheelchair immediately: sudden movement without user input, direction of travel cannot be controlled, brake failure.
- The wheelchair is designed for transporting one person.
- Do not drive on too steep hills.
- Do not drive under the influence of drugs, medication or alcohol.
- Do not tow other vehicles or objects behind the cart.
- Do not tow the wheelchair behind other vehicles.
- Do not exceed the maximum permitted driving angle.
- Do not suddenly move the joystick while the wheelchair is moving.
- The wheelchair is for one person only and do not exceed the wheelchair's maximum weight capacity.
- Do not switch off the wheelchair while it is moving, as this may damage the engine or controls. Only turn off the wheelchair when you lose control.
- Do not drive on a surface that is not paved (sand, deep grass, fine clay, etc.)
- Do not drive on stairs.
- Make sure the wheelchair is switched off before cleaning and maintenance.
- Do not switch on the wheelchair unless you are seated on it.
- The wheelchair is not intended for public road use. Drive only on the roads designated for it (sidewalk).
- Do not suddenly change direction (forward - reverse). Change the direction of travel when the wheelchair stops.
- Always drive downhill at the lowest speed, leaving the joystick close to the middle position.
- Always keep your feet on the footrest.
- Make sure the battery is fully charged before driving.
- Charge the wheelchair in a well-ventilated room.

- Before riding, check that all parts are tighten and are working properly.
- Before reversing, make sure that there is no obstacle behind you. Reverse to the lowest speed.
- Avoid sudden movements and sudden changes in direction.
- Keep your hands and feet on the armrests.
- Do not drive over obstacles higher than 5 mm.
- Do not drive over gaps longer than 10 cm.
- The maximum incline is 12 °.
- If you are driving up a hill, do not reverse.
- Do not drive on a surface that is inclined more than 3 ° to the side.
- Do not drive on soft, uneven or unsecured surfaces (grass, gravel).
- Before driving downhill, set the lowest speed, driving downhill increases the braking distance.
- Do not drive through unevenness such as bollards, etc.
- Do not drive in water, on ice or snow, or in poor visibility conditions.
- Do not leave the wheelchair exposed to direct sunlight or the weather.
- Protect from rain and water.
- The control panel is not waterproof.
- Check the condition of the tires regularly. Replace worn tires immediately.
- Do not drive in the rain or on wet roads. There is a risk of damage to the electronics and battery.
- The remote controller is powered by 2x AAA batteries.
- Total load: 130 kg
- Remote control up to 15 m (depending on ambient conditions)
- Maximum speed up to 6 km / h under optimal conditions
- Maximum range up to 24 km under optimal conditions
- The wheelchair is powered by 2x 250W motors

PRODUCT DESCRIPTION



1.	Foam handle	7.	Storage space
2.	360 ° control joystick	8.	Removable battery
3.	Breathable seat	9.	13 "rear wheels
4.	Shock suspension	10.	Side pockets
5.	Aluminum footrest	11.	Height-adjustable armrests
6.	8 "front wheels	12.	Adjustable backrest

UNPACKING AND FIRST PREPARATION

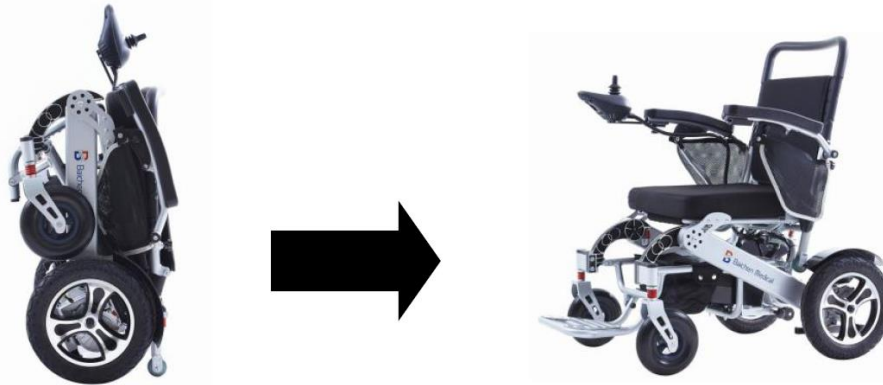
Pull the chair and all its components out of the package, making sure that all parts are present.



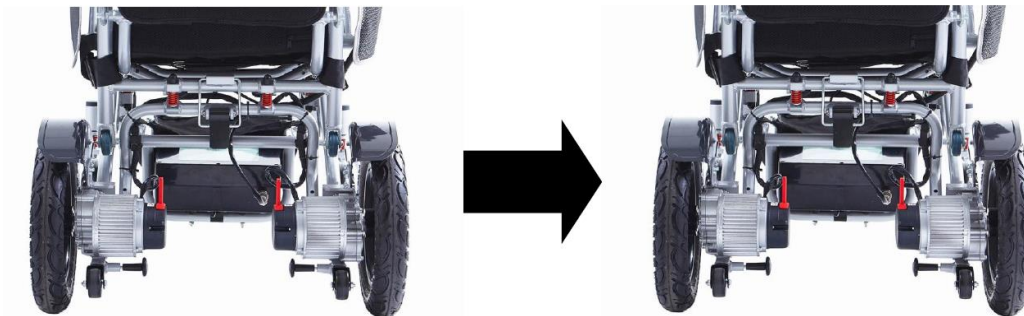
Attach the joystick to the right side of the handle.



Grasp the wheelchair by the backrest and the seat, unfold the wheelchair.



Tighten the locking buckle (place the U-shaped buckle on the locking buckle and pull down)



Push the armrests down and lock with the button by turning the button up.



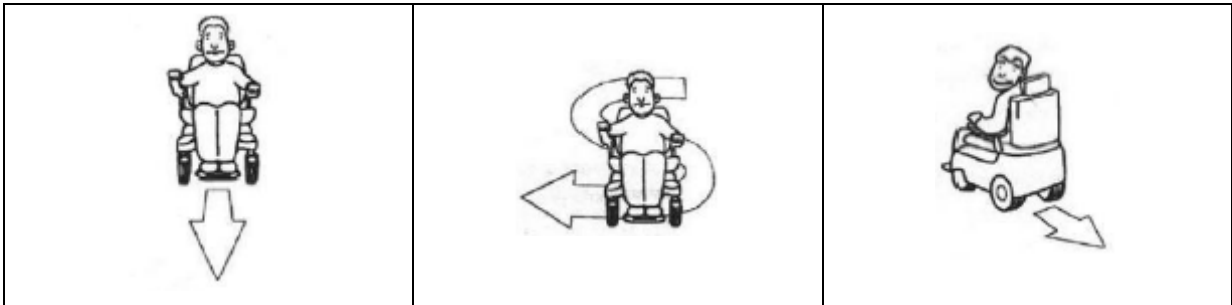
CONTROL



1.	Battery capacity display	5.	Horn
2.	Power switch	6.	Speed gear increase +
3.	Speed gear display	7.	360 ° control joystick
4.	Speed gear reduction -		

After getting on the wheelchair, try basic forward and backward movements, keeping the speed at the lowest gear.

After mastering the basic movement, try the S-shaped movement in the corners.



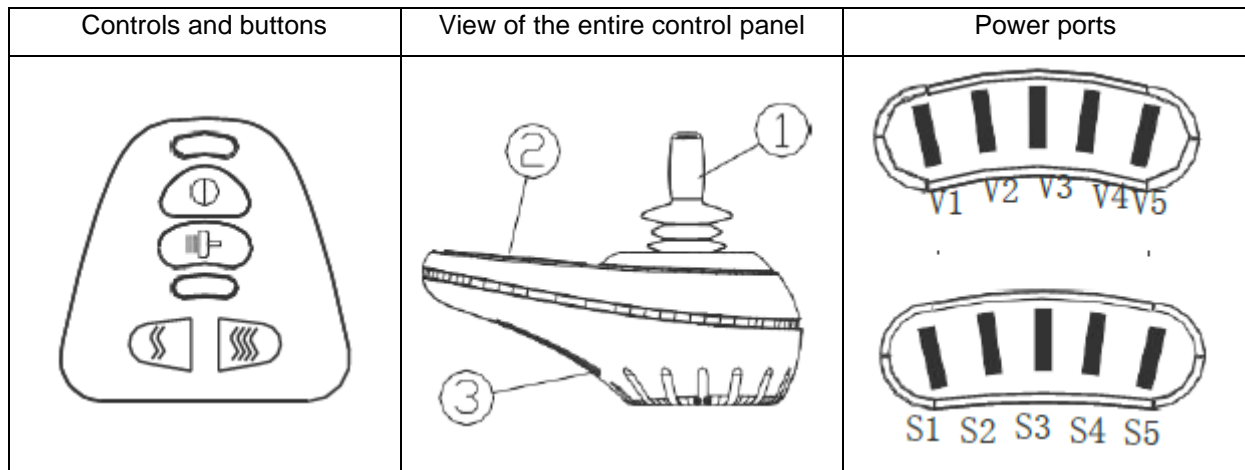
CONTROL PANEL AND JOYSTICK

Attach the control panel to the right handle.

Set the required distance and tighten the nut.

Connect to the right and left side of the engine and battery.

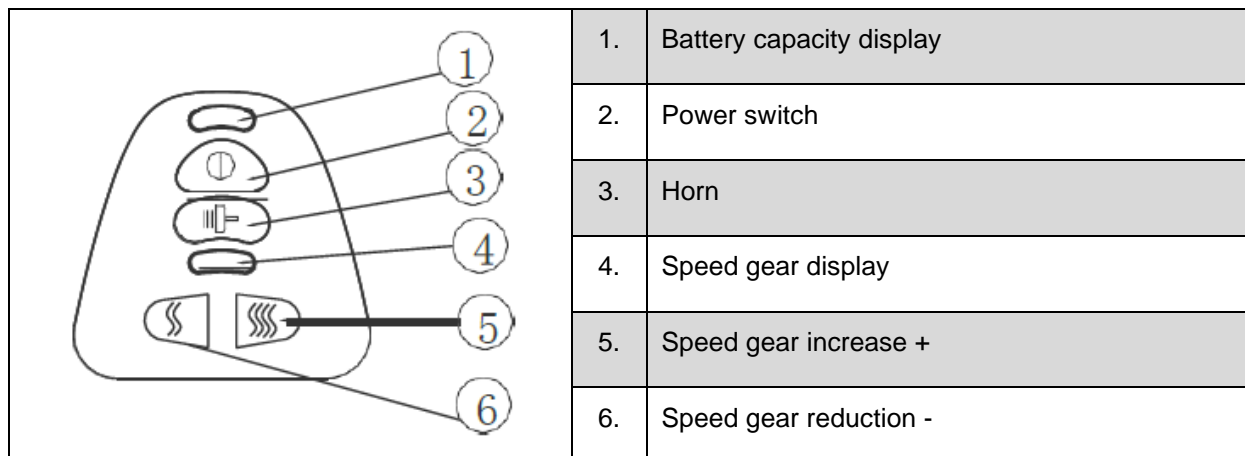
1. Joystick
2. Control panel and buttons
3. Power ports



Protect the control panel from shocks and damage. Before driving, make sure that the controls are properly connected and respond to your input.

Do not leave the cart and control panel in a humid environment for a long periods time. Protect against food or environmental contamination.

Carefully clean the control panel with a damp cloth. Do not use aggressive cleaning agents.



The on / off button is used to switch the wheelchair on / off. In emergency situations, it can be used to switch off the wheelchair immediately.

The battery status indicator shows the current battery charge. The indicator shows the battery status at startup.

When the wheelchair starts, all the indicators light up, when the chair are switched off, all the indicators switch off.

The joystick is used to control the speed and direction of movement. The farther the joystick is from the center, the higher is the movement speed. As soon as you release the joystick or it is in the middle, the wheelchair stops.

The gear indicator is displayed in 5 segments 1 (lowest) - 5 (highest).

An audible warning sounds when you press the horn button.

The gear buttons increase or decrease the gear.

REMOTE CONTROLLER

The remote control is powered by 2x AAA batteries.

The driver operates at a frequency of 2.4 GHz



Turn on the control panel on the chair.



Press the power button on the remote controller for 5 seconds.



Hold down the gearshift button until the gearshift indicator illuminates yellow.



Press the horn, the controls will switch to pairing mode.



Hold down the down arrow on the remote control until the power button on the remote control stops flashing.



The controls are paired.



HAND BRAKE

There is a hand brake on the rear wheels. After parking with the mechanical brake, you stop the wheelchair. When the brake is in the "manual" position, the wheelchair can be pushed like a regular wheelchair.



WARNING: Only push the wheelchair if it is not possible to use the electric motor.

To push the wheelchair, switch the parking brakes so that the wheelchair can move and push the wheelchair.

FOLDING

Turn the button down to release the arm rests.



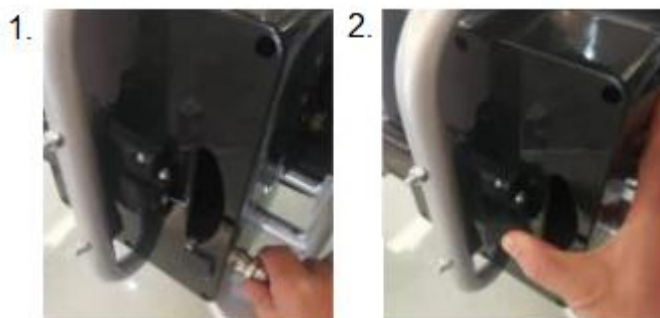
Release the rear beam, release the U buckle.

Grasp the seat and rear handle, fold down the chair.



DISCONNECTING THE BATTERY

1. Unplug the power cord.
2. Press the battery release latch and pull out the battery.



BATTERY

The wheelchair uses a 24 V 12 Ah lithium battery. Only change the battery at an authorized service center.

6-month battery warranty – we guarantee that battery's nominal capacity does not fall below 70% of its total capacity within 6 months of the product's sale.

For proper operation and safe use of the battery, follow the instructions in the manual. Stop using the battery immediately if the battery is damaged, leaks liquid or you smell abnormal odor.

- Battery lifespan is limited. If you use a battery that exceeds normal lifespan, the charging frequency may increase, and the wheelchair range will be reduced.
- Do not open or throw of the battery in a fire. Do not insert foreign objects into the battery.
- Do not touch the battery with metal objects. The battery may explode or be damaged.
- Use only the original charger.
- Follow local regulations and laws while driving.
- You can charge the battery continuously.
- The ideal battery charging temperature is +10 ° C to +30 ° C.
- If you use the battery for an extended period, its temperature will be higher. This is a normal battery condition.
- If you use the battery in a cold environment, the range is lower.
- Do not repair or modify the battery yourself.

BATTERY CHARGING

The battery is charged by AC 110 – 240V 50 – 60 Hz, output 24V, 2Ah charger.

Charge the battery before using it for the first time. Then discharge the battery by using it, do not drive fast and do not move too far away from your place of residence until you learn how to operate the wheelchair. Then recharge the battery for 8-14 hours. After 4 - 5 charging cycles, the battery capacity is used to 100%.

BATTERY INFORMATION

Recharge the battery as often as possible after use. The battery gradually discharges even when not in use. If you do not use the cart regularly, recharge the battery once a week. Use only the original charger.

MAINTENANCE AND STORAGE

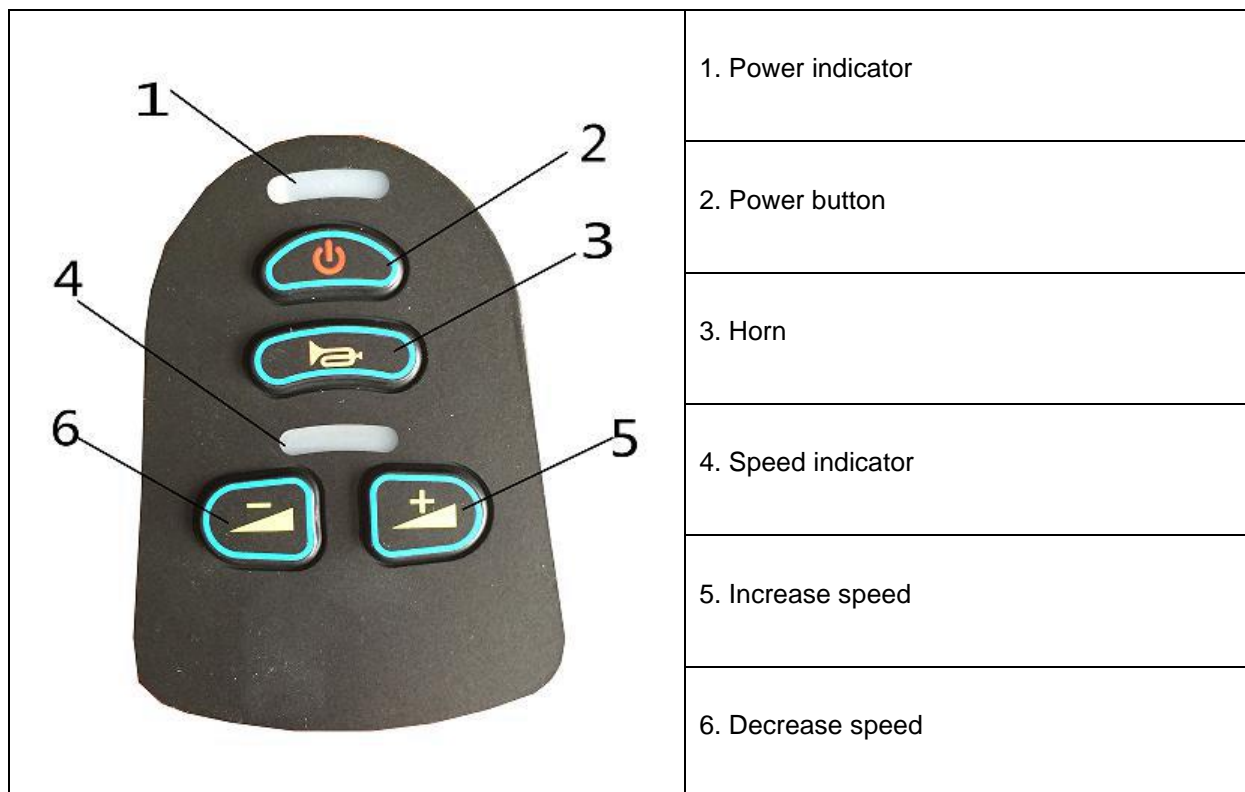
- Use mild detergents and a damp cloth for cleaning. Do not use aggressive cleaning agents.
- Always dry all parts properly, especially electronic parts.
- Keep the controller and panel away from water.
- Check the condition of the cables and connections.
- Do not use high-pressure cleaners for cleaning.
- Store the wheelchair in a well-ventilated place free of corrosive gases and air humidity of less than 80%.

TROUBLESHOOTING

Fault	Possible cause	Possible solution
5 power indicators will flash 3x 5 speed indicators will flash 3x The buzzer beeps 3x	Configuration error	Check parameters and correct configuration (brake configuration)
The power light will flash 1x	Battery problem	Check the battery voltage
5 power indicators will flash 1x	The joystick is not in the original position (0) after starting	Wait 1 second after starting to move the joystick

A short beep will sound from the buzzer	Left engine failure	Check the connection between the left motor and the controller
5 power indicators will flash 2x	Left engine or brake failure	Check the connection between the left engine brake and the controller
The buzzer will sound two short beeps	Right engine failure	Check the connection between the right motor and the controller
5 power indicators will flash 3x	Right brake failure	Check the connection between the right engine brake and the controller
The buzzer sounds three short beeps	Overvoltage protection	
5 power indicators will start flashing rapidly	The joystick is not in the original (0) position for a long time	

Controller drawing



ENVIRONMENT PROTECTION

After the product lifespan expired or if the possible repairing is uneconomic, dispose it according to the local laws and environmentally friendly in the nearest scrapyard.

By proper disposal you will protect the environment and natural sources. Moreover, you can help protect human health. If you are not sure in correct disposing, ask local authorities to avoid law violation or sanctions.

Don't put the batteries among house waste but hand them in to the recycling place.

TERMS AND CONDITIONS OF WARRANTY, WARRANTY CLAIMS

General Conditions of Warranty and Definition of Terms

All Warranty Conditions stated here under determine Warranty Coverage and Warranty Claim Procedure. Conditions of Warranty and Warranty Claims are governed by Act No. 89/2012 Coll. Civil Code, and Act No. 634/1992 Coll., Consumer Protection, as amended, also in cases that are not specified by these Warranty rules.

The seller is SEVEN SPORT s.r.o. with its registered office in Strakonická street 1151/2c, Prague 150 00, Company Registration Number: 26847264, registered in the Trade Register at Regional Court in Prague, Section C, Insert No. 116888.

According to valid legal regulations it depends whether the Buyer is the End Customer or not.

“The Buyer who is the End Customer” or simply the “End Customer” is the legal entity that does not conclude and execute the Contract in order to run or promote his own trade or business activities.

“The Buyer who is not the End Customer” is a Businessman that buys Goods or uses services for the purpose of using the Goods or services for his own business activities. The Buyer conforms to the General Purchase Agreement and business conditions.

These Conditions of Warranty and Warranty Claims are an integral part of every Purchase Agreement made between the Seller and the Buyer. All Warranty Conditions are valid and binding, unless otherwise specified in the Purchase Agreement, in the Amendment to this Contract or in another written agreement.

Warranty Conditions

Warranty Period

The Seller provides the Buyer a 24 months Warranty for Goods Quality, unless otherwise specified in the Certificate of Warranty, Invoice, Bill of Delivery or other documents related to the Goods. The legal warranty period provided to the Consumer is not affected.

By the Warranty for Goods Quality, the Seller guarantees that the delivered Goods shall be, for a certain period of time, suitable for regular or contracted use, and that the Goods shall maintain its regular or contracted features.

Batteries

6-month battery warranty – we guarantee that battery's nominal capacity does not fall below 70% of its total capacity within 6 months of the product's sale.

The Warranty does not cover defects resulting from (if applicable):

- User's fault, i.e. product damage caused by unqualified repair work, improper assembly, insufficient insertion of seat post into frame, insufficient tightening of pedals and cranks
- Improper maintenance
- Mechanical damages
- Regular use (e.g. wearing out of rubber and plastic parts, moving mechanisms, joints, wear of brake pads/blocks, chain, tires, cassette/multi wheel etc.)
- Unavoidable event, natural disaster
- Adjustments made by unqualified person
- Improper maintenance, improper placement, damages caused by low or high temperature, water, inappropriate pressure, shocks, intentional changes in design or construction etc.

Warranty Claim Procedure

The Buyer is obliged to check the Goods delivered by the Seller immediately after taking the responsibility for the Goods and its damages, i.e. immediately after its delivery. The Buyer must check the Goods so that he discovers all the defects that can be discovered by such check.

When making a Warranty Claim the Buyer is obliged, on request of the Seller, to prove the purchase and validity of the claim by the Invoice or Bill of Delivery that includes the product's serial number, or eventually by the documents without the serial number. If the Buyer does not prove the validity of the Warranty Claim by these documents, the Seller has the right to reject the Warranty Claim.

If the Buyer gives notice of a defect that is not covered by the Warranty (e.g. in the case that the Warranty Conditions were not fulfilled or in the case of reporting the defect by mistake etc.), the Seller is eligible to require a compensation for all the costs arising from the repair. The cost shall be calculated according to the valid price list of services and transport costs.

If the Seller finds out (by testing) that the product is not damaged, the Warranty Claim is not accepted. The Seller reserves the right to claim a compensation for costs arising from the false Warranty Claim.

In case the Buyer makes a claim about the Goods that is legally covered by the Warranty provided by the Seller, the Seller shall fix the reported defects by means of repair or by the exchange of the damaged part or product for a new one. Based on the agreement of the Buyer, the Seller has the right to exchange the defected Goods for a fully compatible Goods of the same or better technical characteristics. The Seller is entitled to choose the form of the Warranty Claim Procedures described in this paragraph.

The Seller shall settle the Warranty Claim within 30 days after the delivery of the defective Goods, unless a longer period has been agreed upon. The day when the repaired or exchanged Goods is handed over to the Buyer is considered to be the day of the Warranty Claim settlement. When the Seller is not able to settle the Warranty Claim within the agreed period due to the specific nature of the Goods defect, he and the Buyer shall make an agreement about an alternative solution. In case such agreement is not made, the Seller is obliged to provide the Buyer with a financial compensation in the form of a refund.

CZ
SEVEN SPORT s.r.o.

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ES DECLARATION

IMPORTER:

Seven sport s.r.o., Strakonická 1151/2C, Praha 5-Hlubočepy 150 00

IČ: 268 47 264

Czech republic

Declares on its own responsibility that

product: IN24929 Electric wheelchair Baichen Hawkie (W5521)

This product meets the following standards

EN ISO 12100:2010

EN 12184:2014

EN 61000-6-1:2017

EN 61000-6-3:2007+A1:2011+AC:2012

This declaration of conformity is made based on **ECM** Certificate, Cert-No: OB181026.ZIRQ056 issued on 26. 10. 2018



MSDS / Anbotek 18270BC00028205 / 04.03.2020

Manufacturer Zhejiang Innuovo Rehabilitation Devices Co. meets the following standards:

ISO 13485:2016

ISO 9001:2015

Vítkov, 22.10.2020



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