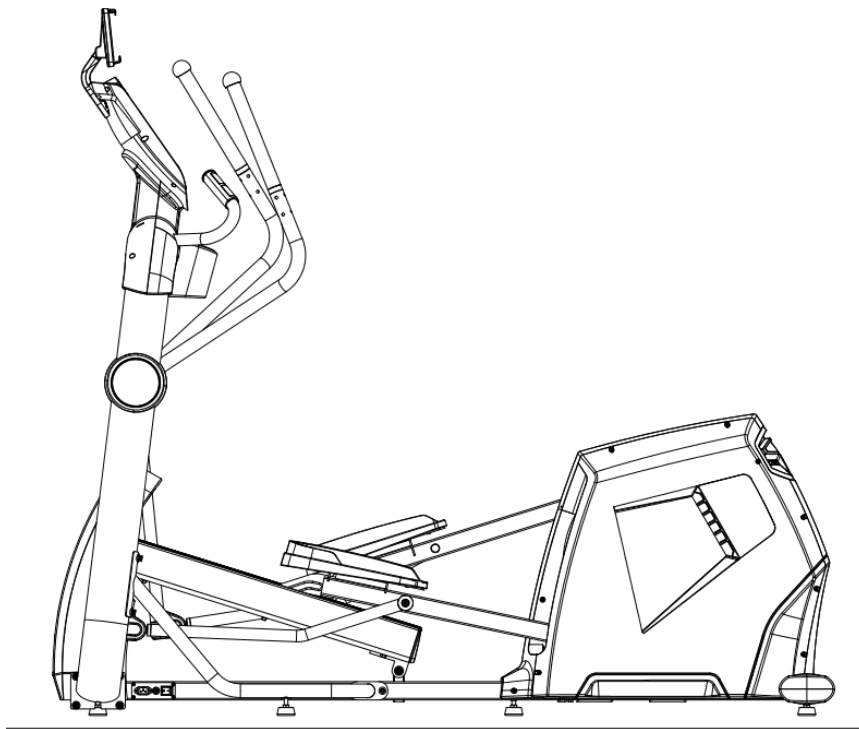




USER MANUAL – EN

IN 16185 Elliptical Trainer inSPORTline Forsan



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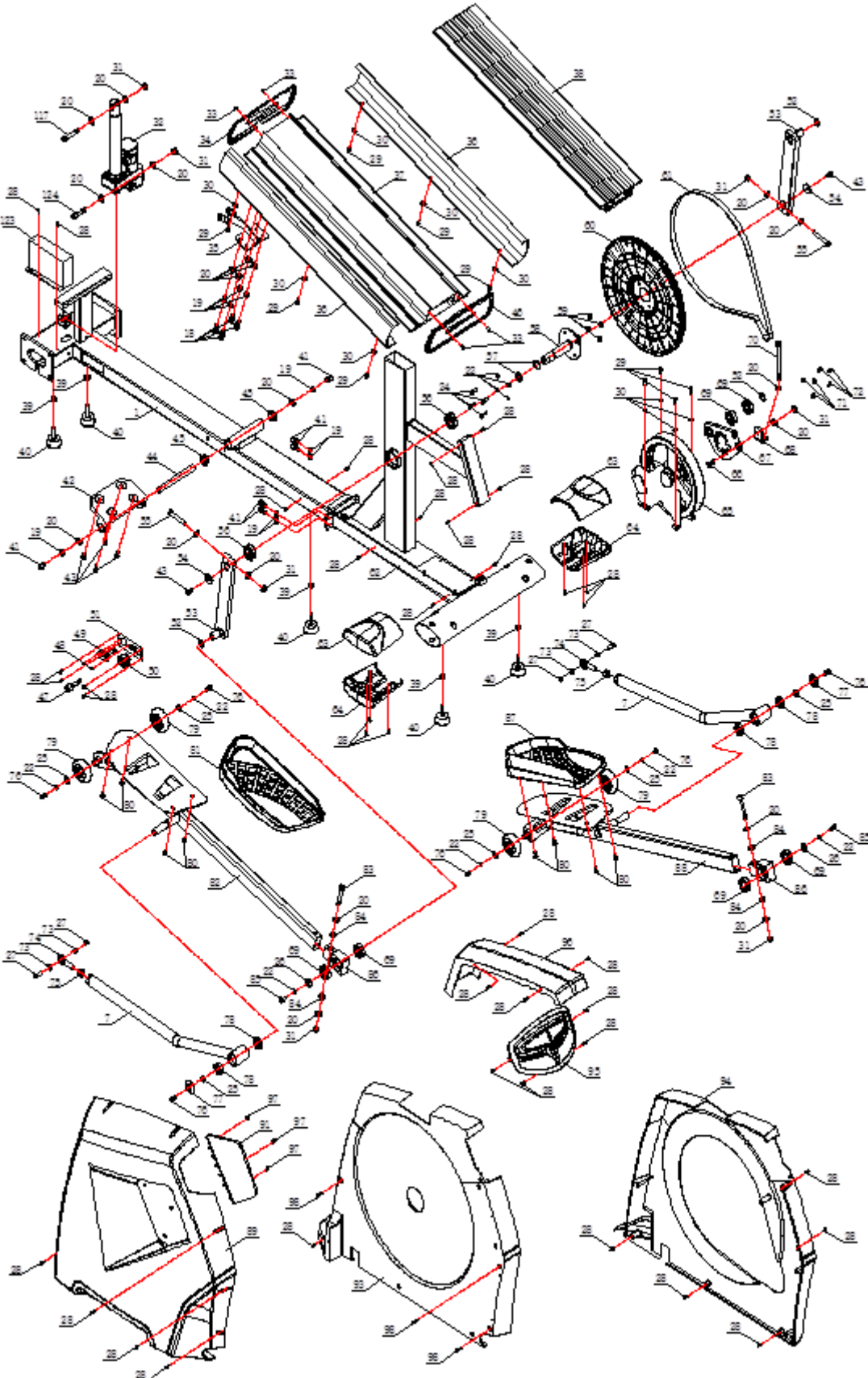
INTRODUCTION

Thank you for purchasing this product. To use it properly and safely, read the entire manual and observe all warnings and recommendations.

SAFETY PRECAUTIONS

- **WARNING!** This product has been designed to offer the maximum safety. Nevertheless, certain precaution should be kept while using it. Read the whole manual before first using and retain it for future reference.
- It's the owner responsibility to use it safely and properly. Instruct all other users in correct using.
- Use this product only for intended purpose. Don't do any improper modification.
- Keep it away from children and pets. Never let children unattended near this device.
- Regularly check all bolt, nuts and components, if they are well tightened. Retighten, if necessary. Regularly check this machine for damage or wearing. Never use damaged or worn product. All damager or worn parts should be replaced immediately.
- Place it only on a flat, clear and solid surface and keep a safety clearance of at least 0.6 m round it. Put a mat under this device to protect your floor.
- Use it only indoors and protect it from humidity and dust. Assure sufficient ventilation. Never exercise in an airless place.
- Don't put any sharp objects on or near this stepper.
- Always wear appropriate clothes and sports shoes. Avoid too loose dress that can be caught in device.
- Keep your hands away from moving parts to avoid an injury. No adjustable part should protrude and obstruct user movements.
- Control your speed and exercise reasonably.
- If you remark it works abnormally, stop using.
- Only one person can use it at time.
- Consult your physician before starting any exercise. It is especially necessary if you are over 35 years of age or if you have some problems. If you feel faintly or remark other health complications, stop immediately. Don't use it, if you have health complications or if you take some medical care.
- Avoid using if you have: leg pain, waist pain, wounded neck, waist, leg, arthritis, rheumatic, gout, osteoporosis, perfunctory obstacles (heart problems, wrong blood circulation, hypertension), respiratory complications, sarcomata, thrombus, diabetes, skin irritation, hyperpyrexia, bone problems, if you are pregnant or have catamenia or similar problems.
- **Weight limit:** 150 kg
- **Category:** **SC** (according to EN957 norm) suitable for semi-commercial, hotel and Club use.
- **WARNING!** The heart rate frequency monitoring may not be completely accurate. Overexertion during training can lead to a serious injury or even death. If you start to feel faint, stop the exercise immediately.

EXPLODED DRAWINGS



PARTS LIST

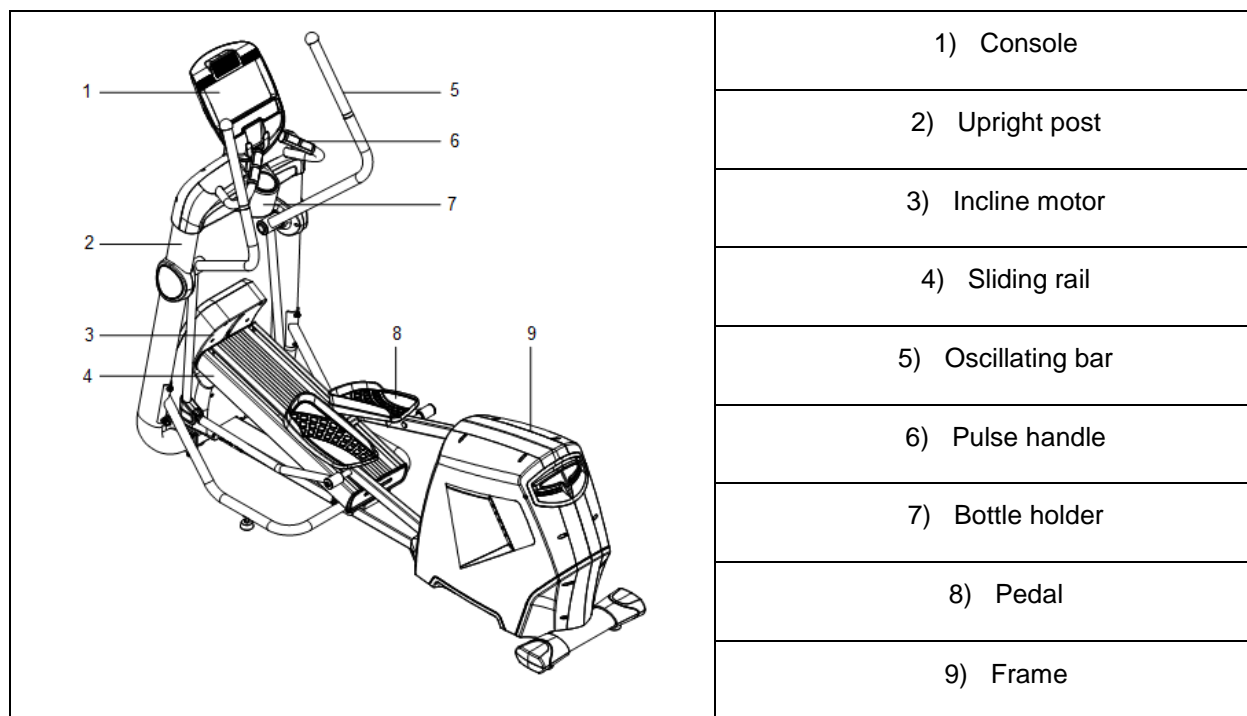
No.	Description	Specification	Qty.
1	Front main frame		1
2	Upright post		1
3	Front left supporting tube		1
4	Front right supporting tube		1
5	Left oscillating bar		1
6	Right oscillating bar		1
7	Side pull rod		2
8	Console		1
9	I-Pad holder	Optional	1
10	Communication wire	L-2100 mm	1
11	Communication wire	L-500 mm	1
12	Handle pulse wire	L-900 mm	2
13	Wire		2
14	Computer wire		1
15	Oscillating bar cover (3)	Ø56x16.5	2
16	Lower oscillating bar cover - L	96x91x26	2
17	Lower oscillating bar cover - R	96x91x29	2
18	Allen CKS full-thread screw	M10x20	12
19	Spring washer	Ø10	18
20	Flat washer	Ø10xØ22x2.0	28
21	Allen CKS full-thread screw	M8x20	4
22	Spring washer	Ø8	22
23	Arc-shaped washer	Ø8.5xR25x2.0	4
24	Allen CKS full-thread screw	M8x20	10
25	Flat washer	Ø8.5xØ20x1.5	16
26	Flat washer	Ø8.2xØ25x2.0	4
27	Allen CKS hollow thread screw	Ø9.4xØ23.5-M6	2
28	Philips CKS self-tapping screw	ST4x16	54
29	Allen CKS full-thread screw	M6x15	13
30	Flat washer	Ø6	13
31	Hex locking nut	M10	7
32	Incline motor		1
33	Philips CKS full head screw	M4x15	4
34	Front aluminium track cover		1
35	Linking part for incline		1

36	Side cover for aluminium track		2
37	Aluminium track		1
38	Upper aluminium track cover		1
39	Hex nut	M10	7
40	Foot pad		7
41	Allen CKS full-thread screw	M10x15	6
42	Aluminium track seat		1
43	Allen CKS full-thread screw	M8x20	6
44	Rotating axis	Ø16x170.4	1
45	Powder set	Ø32x Ø16x12.7	2
46	Rear aluminium track cover		1
47	Fuse seat	6A	1
48	Philips CKS self-tapping screw	ST3x10	2
49	Power cord		1
50	Switch		1
51	Computer fixed piece		1
52	Circle for shaft	Ø20	3
53	Crank unit		2
54	Flat washer	Ø8xØ30x3.0	2
55	Allen CKS half-thread screw	M10x65x20	2
56	Deep groove ball bearing	6005-ZZ	2
57	Circle for shaft	Ø25	2
58	Crank axle		1
59	Hex nut	M8	4
60	Belt pulley	Ø385x22	1
61	Motor belt	560PJ8	1
62	Rear main frame		1
63	Upper cover for stick to tube		2
64	Lower cover for stick to tube		2
65	EMS Flywheel		1
66	Allen CKS full-thread screw	M10x25	1
67	Belt roller		1
68	Linking part for adjust pin		1
69	Deep groove ball bearing	6004-ZZ	10
70	Allen CKS half-thread screw	M10x125x25	1
71	Powder metallurgy	Ø13xØ8.5x8.4	3
72	Philips CKS full head screw	M5x15	3
73	Bushing	Ø16xØ12x6.3	4

74	Rod end joint bearing	SA12-TK	2
75	Hex nut	M12xP1.75	2
76	Allen CKS full thread screw	M8x20	6
77	Screw cover	Ø42x4.6	2
78	Deep groove ball bearing	6003-ZZ	4
79	Roller	Ø76x24	4
80	Allen CKS full thread screw	M6x12	4
81	Pedal L		1
82	Left treadle group		1
83	Allen CKS half thread screw	M10x65x15	2
84	Powder set	Ø20xØ10x8	4
85	Allen CKS full thread screw	M8x15	8
86	Adjusting bracket		2
87	Pedal		1
88	Right treadle group		1
89	Left outer cover		1
90	Right outer cover		1
91	Left decoration cover		1
92	Right decoration cover		1
93	Left fixed cover		1
94	Right fixed cover		1
95	Rear decoration cover		1
96	Upper decoration cover		1
97	Philips CKS self-tapping screw	ST4x12	7
98	Philips CKS self-tapping screw	ST4x25	13
99	Philips CKS full head screw	M5x15	4
100	Upright post cover (1)		1
101	Fixing set for computer		1
102	Upper fixing set for computer		1
103	Round cap	Ø39xØ30x27.5	2
104	Handle pulse cover (lower)		2
105	Handle pulse cover (upper)		2
106	Philips CKS self-tapping screw	ST3x30	4
107	Upright post cover (2)		1
108	Upright post cover (3)		1
109	Bottle holder		1
110	Circlip for holes	Ø42	4
111	Foam grip	Ø30xt3.0x320	2

112	Sleeve	Ø38xØ32.2x15	2
113	Ball head tube plug		2
114	Oscillating bar cover (1)		2
115	Oscillating bar cover (2)		2
116	Magnetic induction block		1
117	Allen CKS half thread screw	M10x60x20	1
118	Brake line	L-2200 mm	1
119	Magnetic sensor	L-2200 mm	1
120	Power wire	L-450 mm (black)	1
121	Power wire	L-450 mm (red)	1
122	Power cord		1
123	Controller		1
124	Allen CKS half thread screw	M10x45x20	1
125	Front cover for incline		1
126	Rear cover for incline		1

PRODUCT DESCRIPTION

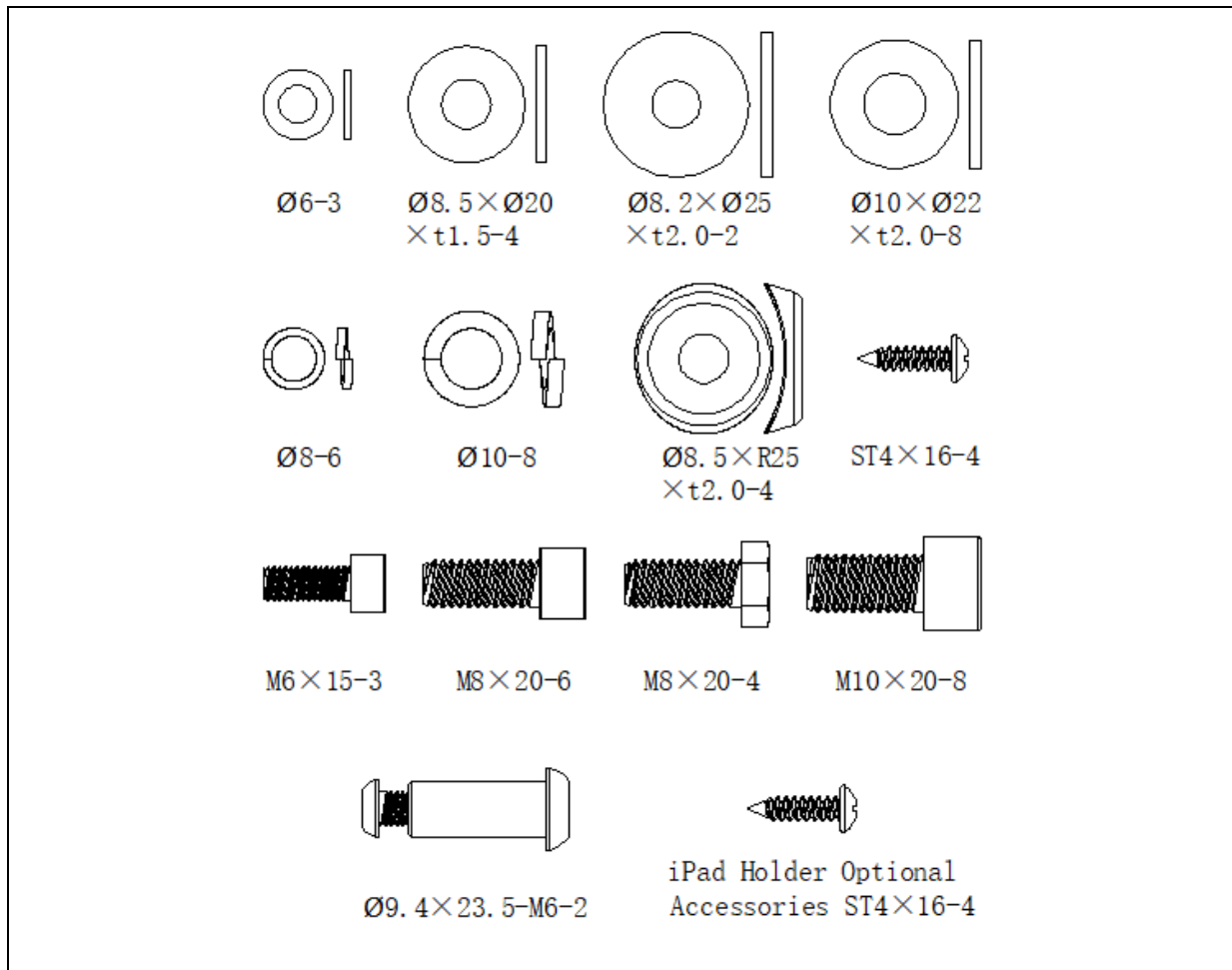


TECHNICAL PARAMETERS

Model No.	E12
Dimensions (unfolded)	2150x770x1900 mm
Max. loading	150 kg
Ratio	12.5
Flywheel	EMS (two-way), ø265/12 kg
Resistance	1-20
Stride length	500x220

NOTE: The producer reserves the right to change this product without prior notice.

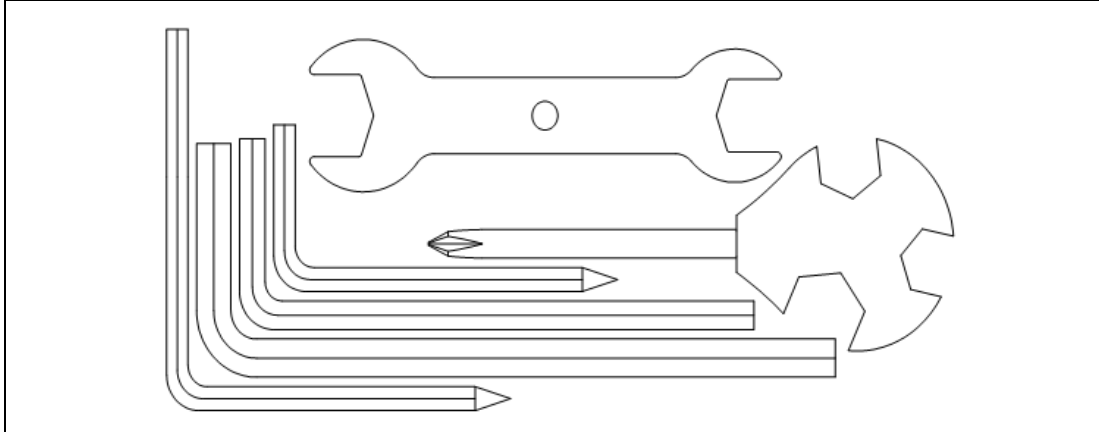
HARDWARE LIST



No.	Description	Specification	Qty.
18	Allen CKS full-thread screw	M10x20	8
19	Spring washer	Ø10	8
20	Flat washer	Ø10xØ22x2.0	8
21	Allen CKS full-thread screw	M8x20	4
22	Spring washer	Ø8	6

23	Arc-shaped washer	Ø8.5xR25xt2.0	4
24	Allen CKS full-thread screw	M8x20	6
25	Flat washer	Ø8.5xØ20xt1.5	4
26	Flat washer	Ø8.2xØ25xt2.0	2
27	Allen CKS hollow thread screw	Ø9.4xØ23.5-M6	2
28	Philips CKS self-tapping screw	ST4x16	4
29	Allen CKS full-thread screw	M6x15	3
30	Flat washer	Ø6	3
28	Philips CKS self-tapping screw	ST4x16 (optional)	4

TOOLS:

		
Description	Specification	Qty.
L-shape spanner	5x80x80S	1
L-shape spanner	5x35x85S	1
L-shape spanner	6x40x120	1
L-shape spanner	8x45x145	1
Cross open wrench	14x17x75	1
Open wrench	15#&17#	1

ASSEMBLY MATERIAL LIST

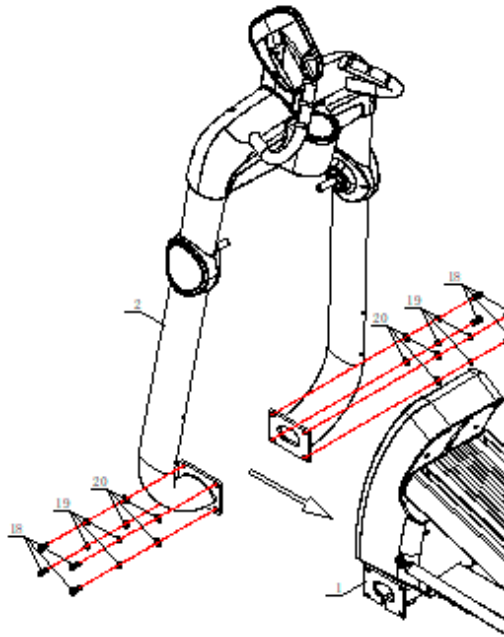
No.	Description	Specification	Qty.
1	Front main frame		1
2	Upright post		1
3	Front left supporting tube		1
4	Front right supporting tube		1
5	Left oscillating bar		1
6	Right oscillating bar		1
7	Side pull rod		2
8	Console		1

9	I-Pad holder	Optional	1
10	Communication wire	L-2100 mm	1
11	Communication wire	L-500 mm	1
12	Handle pulse wire	L-900 mm	2
13	Wire		2
14	Computer wire		1
15	Oscillating bar cover (3)	Ø56x16.5	2
16	Lower oscillating bar cover L	96x91x26	2
17	Lower oscillating bar cover R	96x91x29	2
18	Allen CKS full-thread screw	M10x20	8
19	Spring washer	Ø10	8
20	Flat washer	Ø10xØ22x2.0	8
21	Allen CKS full-thread screw	M8x20	4
22	Spring washer	Ø8	6
23	Arc-shaped washer	Ø8.5xR25xt2.0	4
24	Allen CKS full-thread screw	M8x20	6
25	Flat washer	Ø8.5xR20xt1.5	4
26	Flat washer	Ø8.2xR25xt2.0	2
27	Allen CKS hollow thread screw	Ø9.4x23.5-M6	2
28	Philips CKS self-tapping screw	ST4x16	4
29	Allen CKS full-thread screw	M6x15	3
30	Flat washer	Ø6	3
28	Philips CKS self-tapping screw	ST4x16 (optional)	4

ASSEMBLY INSTRUCTIONS

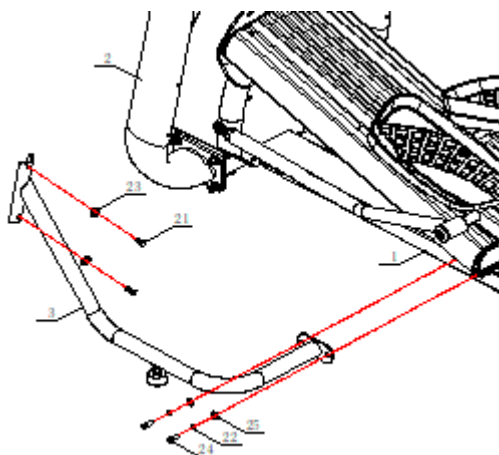
STEP 1

- Attach the upright post (2) to the front main frame (1) and secure with two flat washers (20), spring washers (19) and allen CKS full-thread screws (18) on both sides. Don't tighten too firmly.
- Take care of the communication wire before assembling the upright post (2).



STEP 2

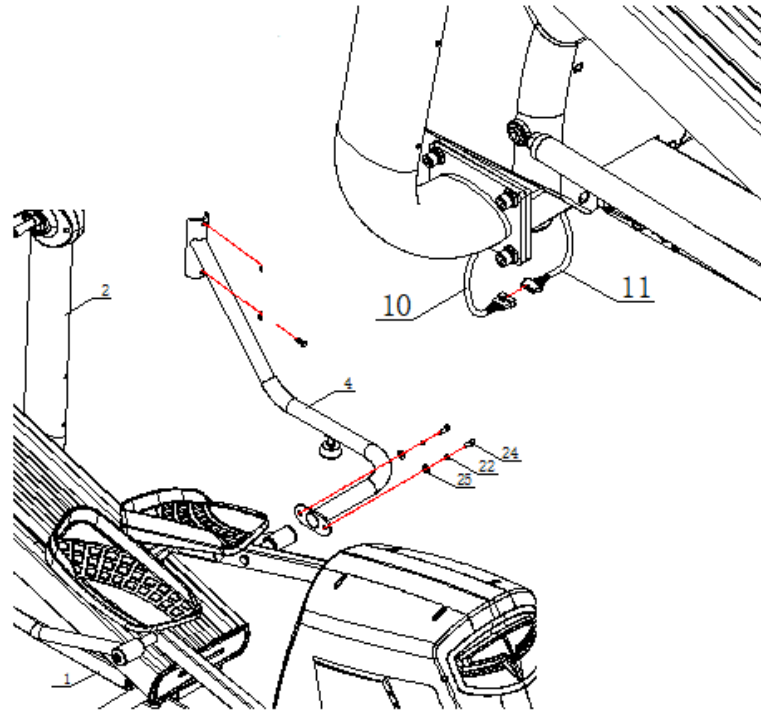
- Attach the front left supporting tube (3) to the main frame (1) and upright post (2) using two arc-shaped washers (23), allen CKS full-thread screws (21) and two flat washers (25), spring washers (22), allen CKS full-thread screws (24). Don't screw too tightly.



STEP 3

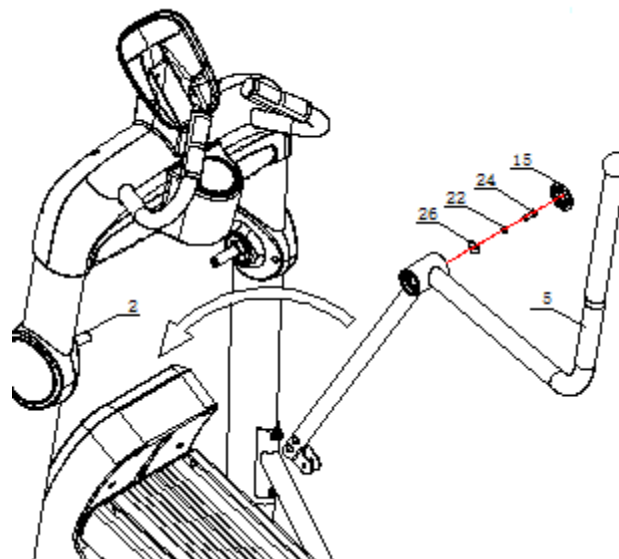
- Attach the front right supporting tube (4) to the front main frame (1) and upright post (2) using two arc-shaped washers (23), allen CKS full-thread screws (21) and two flat washers (25), spring washers (22), allen CKS full-thread screws (24). Don't tighten too firmly.

- Tighten all screws and bolts firmly.
- Lift up the main frame and join the communication wires (10 and 11) and put them inside the front main frame (1).
- To do this step, at least two adult people are necessary as the help for safe and proper assembly.



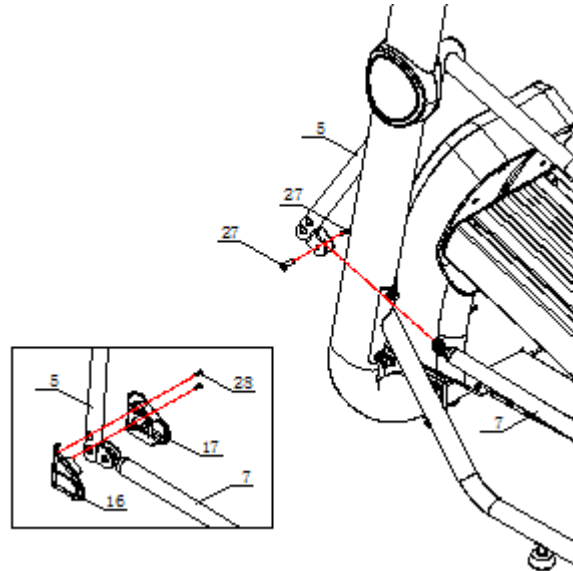
STEP 4

- Attach the left oscillating bar (5) to the left shaft of the upright post (2) and secure with one flat washer (26), spring washer (22), allen CKS full-thread screw (24). Tighten it well.
- Cover the left oscillating bar (5) with oscillating bar cover 3 (15).



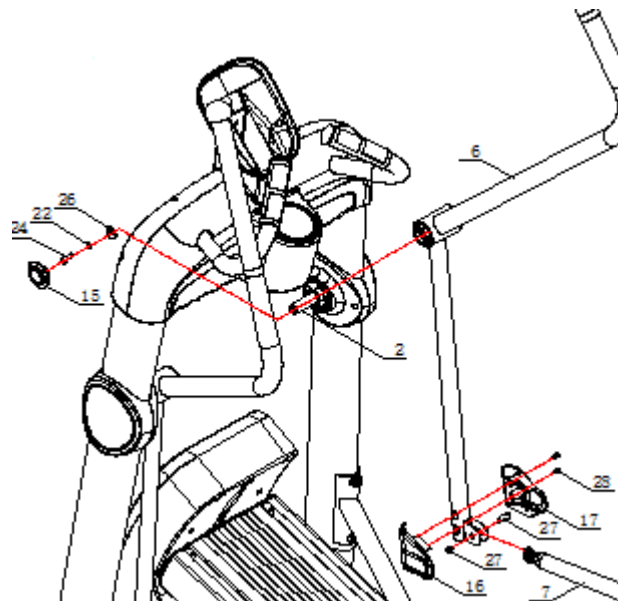
STEP 5

- Attach the side pull rod (7) to the left oscillating bar (5) with one allen CKS hollow thread screw (27) and tighten it well.
- Cover the left oscillating bar (5) with oscillating bar cover 1 (16) and oscillating bar cover 2 (17). Secure it firmly using two Philips CKS self-tapping screws (28).



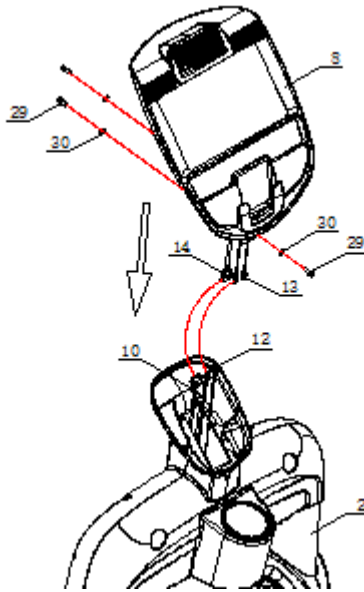
STEP 6

- Repeat the steps 4 and 5 to attach the right oscillating bar (6) to the upright post (2).



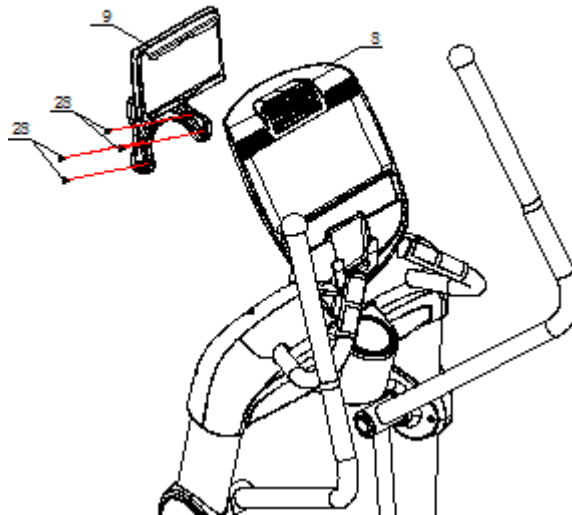
STEP 7

- Connect the computer wire (14) and wire (10), handle pulse wire (13 and 12).
- Install and secure the console (8) on the upright post (2) using three flat washers (30) and screws (29).



STEP 8

- Lock the I-pad holder (9) on the console (8) using four Philips CKS self-tapping screws (28).
- This step is necessary only for product with an I-Pad.



COMPUTER

KEY FUNCTIONS

START/STOP	<ul style="list-style-type: none"> To start or stop exercising.
RESET	<ol style="list-style-type: none"> Push it in the PAUSE mode to return to the IDLE mode. Push and hold it for 5 seconds to restart this computer. Push it while setting in the parameters to go back to previous item.
MODE	<ol style="list-style-type: none"> Push it to set or modify the value. You can press it during exercising to switch manually workout info.
RESISTANCE+/-	<ol style="list-style-type: none"> Push it to increase or decrease the resistance level. Push and hold it for over 1 second for continual increasing or decreasing. Single pushing of this button causes increasing or decreasing by one resistance level during workout.
INCLINE+/-	<ol style="list-style-type: none"> Push it to increase or decrease the incline level. Push and hold it for over 1 second for continual increasing or decreasing. Single pushing of this button causes increasing or decreasing by one inclination level during workout.
PROGRAM	<ul style="list-style-type: none"> Push it in the IDLE mode to select the required mode.
RECOVERY	<ul style="list-style-type: none"> Test your heart rate recovery status.
BODY FAT	<ul style="list-style-type: none"> Body fat measuring.

EXERCISE DATA

TIME	Display range: 0:00~99:99, Setting range: 0:00~99:99 min.
DISTANCE	Display range: 0~9999, Setting range: 0~9999 km
CALORIES	Display range: 0~999, Setting range: 0~999 cal
SPEED	0.0~99.9 km/h (mph)
RESISTANCE LEVEL	1~20
INCLINE	1~15
PULSE	Display range: 40~220
WEIGHT	<ol style="list-style-type: none"> Setting range in metric system: 30~150 kg, Default value: 70 kg Setting range in imperial system: 40~400 lbs, Default value: 155 lbs
HEIGHT	Setting range: 90~210 cm
AGE	Setting range: 10~99 years
RPM	0~999

PROGRAM OPERATIONS

Insert the adapter plug into the power socket and connect power. Turn the power on. You can hear one long “bee” sound during the first boot screen. All icons that can be used will display for 2 seconds at the same time. TIME window will show total number of hours and DISTANCE window will show total number of miles. Wait for 3 seconds and the system checks if inclination is at the lowest position. If not, it returns automatically to the 0% position and the MW shows “INITIALIZE”. If it is at the lowest position, the system enters the IDLE mode.

IDLE MODE

- A. You can directly enter the QUICK START MODE under this mode. Just press START/STOP key and the user can exercise accordingly. The computer will record the workout data.
- B. If you don't want to enter the QUICK START MODE, you can select the required program according to the PROGRAM SELECTION.

PROGRAM SELECTION

Under the IDLE MODE, it is possible to push PROGRAM key to select any one from MANUAL, PROGRAM, USER PROGRAM, HRC. Push MODE to set it.

- A. If the user would like to choose MANUAL, first press RESET to go back to the IDLE mode. Thereafter push PROGRAM once (under the IDLE mode) and you will enter the MANUAL mode. The RPM window will show the program name P001. You can press START to let the MANUAL MODE running. Or push the MODE key to set in the age. Push RESISTANCE +/- to modify the value. Thereafter push MODE to set in weight, time, distance, calories. After complete setting, push START/STOP and the computer will record exercising data.
- B. If you would like to select USER PROGRAM, push first RESET to go back to the IDLE mode. Thereafter press PROGRAM key to select required USER PROGRAM (there are four program modes in total). The RPM window will show corresponding program name (U01~U04). You can choose some USER PROGRAM directly. Start or press the MODE key to set the age. Push RESISTANCE +/- to modify the value. Then push MODE key to set weight/time/distance/calories in turn. After the setting has been completed, press START/STOP and the computer will record the exercise data.
 - o The resistance level can be adjusted between 1~20. Press RESISTANCE +/- key to modify the value. After setting you can press MODE key to enter the next value. You need to set from 1~24 in turn.
 - o The incline level can be adjusted between 1~15. Press INCLINE +/- key to modify the value. After setting you can press MODE key to enter the next value. You need to set from 1~24 in turn.
- C. If you want to select HRC, first press RESET to go back to the IDLE mode. Then press the PROGRAM key to select the HRC (there are three HRC modes in total). The RPM window will show corresponding program name H01~H03. You can choose some HRC PROGRAM directly start or push the MODE key to set the age. By pushing the RESISTANCE +/-, you can modify the value. Thereafter press the MODE key to set weight, time, distance, calories in turn. After finishing the complete setting push the START/STOP key and the computer starts recording the exercising data.
- D. Press the BODY FAT key to enter the BODY FAT mode in the IDLE mode. The MW window shows BODY FAT. Push the MODE key to set in sex. By pushing the RESISTANCE +/- key, you can modify the value. Thereafter press the MODE key to set age/weight/height in turn. After setting in all the data, push the MODE key to start the body fat test. There will 10 seconds of the heartbeat detection. If the heartbeat will be detected within 10 seconds, the test will be done for 25 seconds.

During the testing, the user should hold the handle pulse with both hands. No other function will be displayed. The last 10 seconds will be counted down in the TIME window, while displaying 0:10. The PULSE WINDOW shows the heart rate value. The MW window shows

“TESTING”. If the heartbeat will be detected within 10 seconds, follows counting down of 25 seconds. The TIME window shows 0:25 and counts down. The PULSE window displays the heart rate value. The MW window displays the BODY FAT.

After counting down over, the DM will show the body fat percentage. After 10 seconds or after pushing the BODY FAT key, it will return to the status before entering the BODY FAT. You can hear two BEE sounds.

RECOVERY MODE

Push RECOVERY key under the RUN/PAUSE/END status and it will enter the RECOVERY MODE. There will follow the heartbeat detection for 10 seconds. If the heartbeat will be detected within this limit, it will do the HEART RATE RECOVERY for 60 seconds. All the functions will not display. The last 10 seconds will count down in the TIME window and display 0:10. The PULSE window shows the heart rate value and the MW window displays “TESTING”. If the heartbeat will be detected within 10 seconds, it enters the counting down for 60 seconds. The PULSE window shows the heart rate value. The MW window displays “RECOVERY”.

After counting down over, the DM will show FX (X=1-6). The MW window will show corresponding prompt character according to the chart below. After 10 seconds or after pushing the RECOVERY key, it will return to the status that was before entering the RECOVERY. You can hear two BEE sounds.

F1	Excellent
F2	Very good
F3	Good
F4	Satisfactory
F5	Poor
F6	Very poor

NOTE:

- You can press RECOVERY to reset under the RECOVERY MODE.
- If there is no displaying, no RPM input, no button activity for 5 mins. in the IDLE MODE, the system enters the power saving mode.
- If some abnormal error appears on the console, try to remove the adaptor from a plug or turn off the power.









GENERAL EXERCISE INSTRUCTIONS

- Start your exercising slowly – one workout every two days. You can increase the frequency week by week. Start with short periods and increase them continually. Exercise reasonably and don't overstretch yourself. In addition, do some other workout ways such as jogging, swimming, dancing or cycling.
- Warm up your muscles before exercising. Don't forget to cool down during last five minutes of the workout to avoid muscle injury.
- Check your pulse regularly. If you don't have any instrument, ask a professional for advice. Determine your own personal workout frequency to achieve the best results. Take in your age and fitness level.
- Breath continually and calmly.
- Observe right water intake and be sure that the liquid amount is satisfied for your body. Don't forget, that the recommended 2-3 L of liquid for a day is strongly increased because of exercising. Consume liquids with room temperature.

- Always wear appropriate sports clothes and sports shoes. Avoid too loose dress that could be easily caught in the machine.

WARM-UP/STRETCHING EXERCISES

Each proper exercising should start with a warm-up phase and end with a cooling down phase. The warm-up phase should prepare your body for strenuous workout and the cool-down phase should protect your muscles from pain. To do it properly follow instructions in the chart below.

	<p>Neck exercise</p> <p>Tilt your head to the right and feel the tension in your neck. Drop slowly your head to your chest in a semi-circle and then return your head to the left. You will feel a nice pain on your neck area. Repeat alternatively for several times.</p>
	<p>Shoulders</p> <p>Lift the left and right shoulders alternatively or lift both shoulders simultaneously.</p>
	<p>Arm stretching</p> <p>Stretch your left and right arm alternatively towards ceiling. Feel the tension in your left and right side. Repeat this exercise for several times.</p>
	<p>Upper thigh</p> <p>Support yourself by placing your hand on the wall. Reach down behind you and lift up your right or left foot to your buttock as close as possible. Feel a comfortable tension on your upper thigh. Maintain this position for 30 seconds and repeat twice for each leg.</p>
	<p>Inside upper thigh</p> <p>Sit on the floor and place your feet so that knees are outwards. Pull your feet closely to your groin. Press your knees carefully downwards. Maintain this position for 30-40 seconds, if possible.</p>
	<p>Touch toes</p> <p>Bend your body slowly forwards and try to touch your feet with your hands. Reach down as far as possible to your toes. Keep it for 20-30 seconds if possible.</p>
	<p>Knees</p> <p>Sit on the floor and stretch your right leg. Bend your left leg and place your foot on your right upper thigh. Now try to reach your right foot with your right arm. Keep it for 30-40 seconds.</p>
	<p>Calves/Achilles tendon</p> <p>Place both hands on the wall and support you with full body weight. Move your left leg backwards and alternate it with your right leg. Stretch the back of the leg. Keep for 30-40 seconds if possible.</p>

TERMS AND CONDITIONS OF WARRANTY, WARRANTY CLAIMS

General Conditions of Warranty and Definition of Terms

All Warranty Conditions stated hereunder determine Warranty Coverage and Warranty Claim Procedure. Conditions of Warranty and Warranty Claims are governed by Act No. 40/1964 Coll. Civil Code, Act No. 513/1991 Coll., Commercial Code, and Act No. 634/1992 Coll., Consumer Protection Act, as amended, also in cases that are not specified by these Warranty rules.

The seller is SEVEN SPORT s.r.o. with its registered office in Borivojova Street 35/878, Prague 13000, Company Registration Number: 26847264, registered in the Trade Register at Regional Court in Prague, Section C, Insert No. 116888.

According to valid legal regulations it depends whether the Buyer is the End Customer or not.

“The Buyer who is the End Customer” or simply the “End Customer” is the legal entity that does not conclude and execute the Contract in order to run or promote his own trade or business activities.

“The Buyer who is not the End Customer” is a Businessman that buys Goods or uses services for the purpose of using the Goods or services for his own business activities. The Buyer conforms to the General Purchase Agreement and business conditions to the extent specified in the Commercial Code.

These Conditions of Warranty and Warranty Claims are an integral part of every Purchase Agreement made between the Seller and the Buyer. All Warranty Conditions are valid and binding, unless otherwise specified in the Purchase Agreement, in the Amendment to this Contract or in another written agreement.

Warranty Conditions

Warranty Period

The Seller provides the Buyer a 24 months Warranty for Goods Quality, unless otherwise specified in the Certificate of Warranty, Invoice, Bill of Delivery or other documents related to the Goods. The legal warranty period provided to the Consumer is not affected.

By the Warranty for Goods Quality, the Seller guarantees that the delivered Goods shall be, for a certain period of time, suitable for regular or contracted use, and that the Goods shall maintain its regular or contracted features.

The Warranty does not cover defects resulting from (if applicable):

- User's fault, i.e. product damage caused by unqualified repair work, improper assembly, insufficient insertion of seat post into frame, insufficient tightening of pedals and cranks
- Improper maintenance
- Mechanical damages
- Regular use (e.g. wearing out of rubber and plastic parts, moving mechanisms, joints etc.)
- Unavoidable event, natural disaster
- Adjustments made by unqualified person
- Improper maintenance, improper placement, damages caused by low or high temperature, water, inappropriate pressure, shocks, intentional changes in design or construction etc.

Warranty Claim Procedure

The Buyer is obliged to check the Goods delivered by the Seller immediately after taking the responsibility for the Goods and its damages, i.e. immediately after its delivery. The Buyer must check the Goods so that he discovers all the defects that can be discovered by such check.

When making a Warranty Claim the Buyer is obliged, on request of the Seller, to prove the purchase and validity of the claim by the Invoice or Bill of Delivery that includes the product's serial number, or eventually by the documents without the serial number. If the Buyer does not prove the validity of the Warranty Claim by these documents, the Seller has the right to reject the Warranty Claim.

If the Buyer gives notice of a defect that is not covered by the Warranty (e.g. in the case that the Warranty Conditions were not fulfilled or in the case of reporting the defect by mistake etc.), the Seller is eligible to require a compensation for all the costs arising from the repair. The cost shall be calculated according to the valid price list of services and transport costs.

If the Seller finds out (by testing) that the product is not damaged, the Warranty Claim is not accepted. The Seller reserves the right to claim a compensation for costs arising from the false Warranty Claim.

In case the Buyer makes a claim about the Goods that is legally covered by the Warranty provided by the Seller, the Seller shall fix the reported defects by means of repair or by the exchange of the damaged part or product for a new one. Based on the agreement of the Buyer, the Seller has the right to exchange the defected Goods for a fully compatible Goods of the same or better technical characteristics. The Seller is entitled to choose the form of the Warranty Claim Procedures described in this paragraph.

The Seller shall settle the Warranty Claim within 30 days after the delivery of the defective Goods, unless a longer period has been agreed upon. The day when the repaired or exchanged Goods is handed over to the Buyer is considered to be the day of the Warranty Claim settlement. When the Seller is not able to settle the Warranty Claim within the agreed period due to the specific nature of the Goods defect, he and the Buyer shall make an agreement about an alternative solution. In case such agreement is not made, the Seller is obliged to provide the Buyer with a financial compensation in the form of a refund.



SEVEN SPORT s.r.o.

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Date of Sale:

Stamp and Signature of Seller: